

Hisham Al-khayyat

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GitHub: <https://github.com/Hashakiko>

Experience

Business Development Operations Manager

Rematch Real Estate | November 2025 – present

- Drive outbound prospecting initiatives by cold calling real estate agency owners, leveraging structured scripts and dynamic objection-handling frameworks.
- Execute targeted list-building and market research to identify and engage decision-makers across the UAE real estate ecosystem.
- Consistently secure qualified meetings, ensuring each prospect is fully prepped with clear agendas and identified needs.
- Uphold CRM data integrity within HubSpot to maintain visibility across pipeline stages and streamline team collaboration.

IT Consultant

Najjar Stores | Jun 2025 – October 2025

- Designed and deployed problem-solving software tailored to store operational needs whilst working with OMEGA POS system for Data entry and Invoices
- Provided end-to-end IT support, troubleshooting hardware and software issues across store systems.
- Reviewed, validated, and managed inventory and sales data inputs across digital platforms.
- Managed the online web store and implemented improvements for customer experience and backend performance.

ERP Intern – Microsoft Dynamics 365 Business Central

Coders | Jan 2025 – Mar 2025

- Collaborated on full ERP deployment, developing extensions and reports using AL and Visual Studio Code.
- Migrated data via Excel, SQL, and PowerShell, ensuring accuracy and performance.
- Maintained and tested MySQL database records.
- Prepared technical documentation and assisted in troubleshooting.

Retail Sales Associate

Al-Khayyat Store | 2020 – 2024

- Exceeded sales targets through personalized product recommendations.
- Resolved customer issues promptly, maintaining high satisfaction rates.
- Supported inventory management and visual merchandising.

Projects

Civil Safety Android App with AI Assistant (Award-Winning)

- Developed a mobile safety app with real-time data and media uploads using Android Studio and Firebase.
- Designed UI and managed backend integrations, implementing local server communication.
- Created a custom AI model for interactive user assistance.

Education

Bachelor of Science in Computer Science, Arab Open University | 2022 – 2025

Relevant Coursework: Software Engineering, Web Development, Databases, Data Structures

Technical Skills

- **Networking & Automation:** Python scripting with Netmiko for network device automation; familiarity with YANG/NETCONF models and Cisco NSO workflows
- **Back-End:** C#, Ruby on Rails, Python, Kotlin, Java, Microsoft AL (extensions and reporting in 365 Business Central)
- **Front-End:** HTML, CSS, JavaScript, React
- **Databases:** MySQL, MongoDB, PostgreSQL, Firebase integration, Local server Communication
- **Mobile:** Android Studio (Java, Kotlin, XML)
- **Tools:** Git, Excel, SQL Server Management Studio, Visual Studio Code, Microsoft SSRS

Additional Skills

- ERP Systems support and deployment
- System configuration, OS recovery and backups (Windows environments)
- Technical documentation and software research
- Network automation mindset with hands-on scripting for multi-vendor environments
- Strong critical thinking, Problem-solving and communication
- Hardware/software troubleshooting, device setup, and basic networking
- Proficient in resolving technical errors through research and community resources

Languages : Arabic (Native) / English (Fluent) / French (intermediate)