

Marwan Natout

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PROFESSIONAL SUMMARY

Experienced Information Management and Team Lead supervising teams, managing data systems, and ensuring accurate reporting. Strong background in risk identification, system monitoring, and operating under pressure, with growing specialization in cybersecurity and information security fundamentals.

CYBERSECURITY CERTIFICATION & TECHNICAL SKILLS

- ISC2 Certified in Cybersecurity (CC)
 - TryHackMe: Top 3% globally | PreSecurity & Cybersecurity 101 completed | SOC Level 1 (In progress)
 - SOC & Security: Incident detection, phishing & email analysis, log review, escalation, risk identification
 - Tools: TryHackMe labs, Email header analysis, Power BI, Looker Studio, ActivityInfo, ReBAHS, SQL
 - Networking & Systems: TCP/IP, OSI, DNS, HTTP/S, SMTP, ports & protocols, Linux & Windows
 - Threat Fundamentals: Phishing, malware basics, social engineering, access control & authentication
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CORE MANAGERIAL & LEADERSHIP SKILLS

- Team Leadership & Supervision
 - Work Planning & Deadline Management
 - Quality Assurance & Accountability
 - Risk Identification & Issue Resolution
 - Reporting & Performance Monitoring
 - Stakeholder Coordination
 - Confidential Data & Information Governance
 - Capacity Building & Staff Development
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PROFESSIONAL EXPERIENCE

Health Information System (HIS) Team Leader

Première Urgence Internationale (PUI) — Lebanon | June 2022 – Present

- Supervise and mentor Health Information Management Officers, assigning tasks based on priorities and deadlines.
 - Review, validate, and approve reports and data outputs before submission to management and coordination.
 - Develop daily work plans aligned with operational priorities and donor requirements.
 - Lead internal monitoring of the national MOPH PHENICS system, ensuring data accuracy, access control, and compliance.
 - Conduct data validations, spot checks, and corrective actions to address risks and inconsistencies.
 - Investigated misuse and abuse identified at supported health centers, identified root causes, and ensured corrective actions.
 - Escalate system-level issues to MOPH IT and coordination when impacting reporting or system availability.
 - Produce analytical, performance, and donor reports; contribute to ActivityInfo and financial tracking.
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Information Management Officer (Health)

Première Urgence Internationale (PUI) — Lebanon | August 2021 – June 2022

- Supported 21 Primary Health Care Centers during HIS rollout and trainings.
 - Performed data cleaning, validation, analysis, and reporting using ActivityInfo and ReBAHS.
 - Resolved data quality issues and produced visual outputs for internal and programmatic reports.
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IT Support Consultant

Central Administration of Statistics (UNICEF Project) — Lebanon | January 2020 – April 2020

- Supported survey systems, troubleshooting, and technical issue resolution.
 - Conducted validation and cleaning of large datasets.
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Freelance software development

Self employed — Lebanon | September 2017 – April 2020

- Developed applications for clients
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Software Developer

Neumann Company — Lebanon | November 2016 – August 2017

- Developed Java-based applications on Linux systems.
 - Supported testing, deployment, and documentation.
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Presales Networking Engineer

ICC S.A.L — Lebanon | May 2015 – October 2016

- Prepared technical and pricing proposals for IT and networking solutions.
 - Coordinated with vendors and managed hardware and license procurement.
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EDUCATION

Bachelor of Engineering in Computer & Communication Engineering

Rafik Hariri University — Lebanon, 2016

LANGUAGES

Arabic (Native) | English (Fluent) | French (Intermediate) | German (Intermediate)