

Walid Ghandour

Beirut, Lebanon | +961 70676295 | wghandour@gmail.com | walidghandour.com

Education

Lebanese American University - BA Graphic Design

May 2026

Université de Montpellier - BA Computer science

September-December 2023

Exchange semester

Lycée Franco-Libanais Verdun - French Baccalaureate

June 2021

Spécialités Mathématiques, Sciences & English literature

Rank/ Grade: Biens

Experience

Freelance Graphic Designer

June 2021 - Present

- Worked on merchandise design including Tour merch (t-shirts; posters) and album artwork.
- 3D conceptualization. simulation and scene creation.
- Multiple branding projects.
- Custom lightroom presets.

Graphic designer - Maids.cc

October 2025

- Interpreted design briefs and translated requirements into clear visuals.
- Conceptualized and developed on brand visuals for digital and physical use.
- Leveraged AI to generate custom visual assets tailored to meet the brand identity.
- Produced design concepts and rough drafts for internal review.
- Refined and optimized designs based on team feedback.
- Ensured all final graphics were visually engaging and consisted with brand guidelines.

Digital media

June 2024 - July 2024

- Helped students with design concepts.
- Helped students get familiar around computers and new software (Adobe creative suite).

Xbox gamers customer support

September 2022 - December 2024

- Assist with account recovery and login issues (forgotten passwords, 2FA).
- Troubleshoot Xbox console errors (black screen, startup issues).
- Help with network connectivity problems (NAT type, lag, disconnections).
- Support users with Game Pass subscription issues (billing, renewal).

- Assist with game installation or update problems.

Marketing intern: Kudwa

February 2024 - April 2024

- Conducted market research and used that as a base for creating new marketing material.
- Competitor analysis.
- Creation of new material mainly oriented for SME's.

Skills

Design & creative

- Branding, merchandise, and album artwork
- 3D design and visual scene building
- Adobe creative suite

Tech support & communication

- Troubleshooting hardware, software, and network issues
- Explaining technical steps clearly to all user levels
- Fast problem solving in customer-facing roles

Teamwork & collaboration

- Adapting communication to different audiences
- Team-oriented with experience in inclusive workspaces

Languages

Arabic - Native

English - Bilingual proficiency

French - Bilingual proficiency