

Ahmad Mohammad

Beirut, Lebanon

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SUMMARY

Mechanical Claims Engineer with strong experience in motor insurance and automotive mechanical damage assessment. Proven ability to inspect accident-related vehicle damages, verify repair estimates, and ensure compliance with engineering and insurance standards. Skilled in coordinating with garages, engineers, adjusters, and insurers to deliver accurate claims evaluations and cost control. Adept at technical analysis, risk assessment, and claims coordination within regulated insurance environments.

EXPERIENCE

Fidelity Assurance & Reinsurance Co. S.A.L.

Mechanical Claims Coordinator

Beirut, Lebanon

January 2025 – Present

- Conducted on-site mechanical inspections of accident-damaged vehicles at approved garages and service centers.
- Assessed mechanical failures and accident-related damages to determine repair scope and cost estimations.
- Verified repair quotations and ensured compliance with engineering standards and insurance policy terms.
- Coordinated with workshop technicians, automotive engineers, and claims assessors to approve repair processes.
- Prepared technical reports to support accurate claims decisions and cost control.
- Ensured adherence to internal procedures, regulatory requirements, and service quality standards.

Lia Assurex

Mechanical Claims Coordinator

Beirut, Lebanon

May 2024 – January 2025

- Led technical follow-up of motor insurance claims through mechanical inspections and damage verification.
- Reviewed mechanical damage reports and repair estimates to prevent overbilling and inaccuracies.
- Liaised with certified garages, assessors, and insurers to streamline claims approvals.
- Supported claims resolution through technical documentation and engineering analysis.

Securite Assurance

Insurance Specialist

Zahle, Lebanon

May 2021 – December 2024

- Conducted quality and compliance reviews for insurance operations in a regulated environment.
- Evaluated operational and technical procedures to improve claims accuracy and efficiency.
- Developed quality control reports, compliance checklists, and audit documentation.
- Collaborated with cross-functional teams to enhance service delivery and risk mitigation.

EDUCATION

Lebanese International University
Bachelor's Degree in Mechanical Engineering

Beqaa, Lebanon
April 2021 – June 2025

SKILLS

Technical Skills

- **Mechanical Claims Assessment**
- **Automotive Damage Inspection**
- **Repair Cost Estimation**
- **Motor Insurance Claims Processing**
- **Engineering Compliance & Standards**
- **Risk Assessment & Technical Reporting**

Software & Tools

AutoCAD | SolidWorks | Microsoft Excel (Advanced) | ERP Systems | Microsoft Office Suite

Soft Skills

Strong communication and interpersonal skills, problem-solving and decision-making abilities, detail-oriented with excellent organizational skills, team leadership and mentorship, proficiency in financial and business software tools

LANGUAGES

Arabic (native), **English** (advanced)