



Alaa Eddine Faisal Maatouk

alaamaatouk1@gmail.com

+961 3823498

Lebanese | 22/12/2000

Beirut, Lebanon

Professional Summary

Recent Management Information Systems graduate with a strong foundation in data analysis, database management, and business systems. Highly motivated, adaptable, and eager to apply academic knowledge and practical experience in a professional environment.

Education

BBA in Management Information Systems
Lebanese International University — Beirut
Graduated: Fall 2025

Work Experience

Juicer

Joe & The Juice | June 2025 – Present

- Provided excellent customer service in a fast-paced environment.

Call Center Representative

World Food Program (WFP) | January 2025 – May 2025

- Assisted beneficiaries and handled inquiries efficiently.

Sales Representative

Mobile Store | 2021 – 2025

- Achieved monthly sales targets and helped customers select and troubleshoot mobile devices.

Waiter

Roadster Diner | 2019 – 2021

- Delivered excellent customer service in a fast-paced restaurant environment.

Technical Skills

- Basic Programming Skills (Python, Java, C++, etc.)
- Web Development (HTML, CSS, JavaScript)
- Database Management (MySQL)
- Data Analysis (Excel, Tableau, Power BI)

Soft Skills

- Team Collaboration
- Critical Thinking
- Time Management
- Multitasking
- Conflict Resolution
- Attention to Detail