

Omar Awad

✉ awad48959@gmail.com ☎ 71285325 📍 Bchamoun, Lebanon

PROFILE

Business Marketing student from Beirut Arab University with practical experience in customer service roles in fitness, hospitality, and entertainment. Skilled in communication, problem-solving, and supporting sales and marketing activities. Reliable team player focused on delivering results and improving processes.

EDUCATION

2021 – 2025 **Bachelor of Business Administration in Marketing**
Beirut Arab University

PROFESSIONAL EXPERIENCE

- 01/2024 – 03/2024 **Waiter**
Ni café ABC Verdun
- Managed table service, ensuring timely and organized order delivery
 - Recommended menu items and ensured guest satisfaction
 - Managed orders and processed payments via POS system
 - Handled guest feedback and supported smooth service operations
- 11/2025 – 01/2026 **Barista and Cashier**
Cafe Mate
- Prepared espresso-based drinks and beverages with consistent quality
 - Operated POS, handled payments, and kept an accurate cash drawer
 - Assisted customers with orders and provided friendly, fast service
 - Maintained cleanliness and restocked the bar area to hygiene standards
- 01/2026 – Present **Bar Manager**
BeanWay
- Supervised daily bar operations and ensured smooth workflow during peak hours
 - Managed inventory, monitored stock levels, and coordinated ordering and restocking
 - Trained and guided staff to maintain service quality and customer satisfaction

SKILLS

- Customer Service & Support
- Marketing Coordination & Promotion Support
- Communication & Negotiation
- Team Collaboration
- Sales Assistance & Cross-Selling
- Microsoft Office (Excel, PowerPoint, Word)
- Problem-Solving & Critical Thinking
- Attention to Detail

LANGUAGES

- Arabic
- English