

ANDREW ABI ASSAL

Sales Representative

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Summary

Motivated second-year Business Computing student with hands-on experience in customer service and sales operations. Worked as a cashier in both a roastery and a busy food truck, developing strong communication, multitasking, and problem-solving skills. Eager to apply my business and technical knowledge to a full-time Sales Representative role, helping customers and supporting company growth.

Experience

Pinkberry

Team Member

ABC Dbayah
01/2026 - Present

Pinkberry is a global frozen yogurt brand known for its high-quality products, fresh ingredients, and customizable desserts, with a strong focus on customer experience.

- Delivered high-quality service during peak hours, ensuring smooth operations under pressure
- Efficiently managed large customer volumes while maintaining speed and accuracy
- Consistently met customer satisfaction by providing friendly, personalized service
- Maintained high standards of cleanliness and organization throughout shifts
- Accurately handled cash and card transactions with zero/low errors

The Potbelly

Cashier

Events
2025

A mobile food truck offering burgers and sandwiches at local events, known for fast service and a friendly atmosphere.

- Took and processed customer orders quickly and accurately, even during rush hours.
- Received positive feedback for friendly and helpful customer service.
- Worked efficiently with the kitchen team to ensure fast and correct orders.
- Maintained a clean and organized work area during busy events.

WE R NUTS

Cashier

Mtayleb
2024 - 2025

A local shop specializing in roasted nuts, coffee, and dried fruits, focused on quality products and friendly customer service.

- Gave friendly service and received positive feedbacks from customers.
- Handled cash and card payments accurately with no errors.
- Kept products organized and well-presented.
- Helped the team work smoothly during busy hours.

Skills

Cash Handling • Operating POS Systems • Customer service • Effective Communication • Time Management • Multitasking • Teamwork • Collaboration • Attention to Detail • Maintaining Product Quality • Basic Food Preparation • Packaging Skills • Inventory Management • Stock Organization • Problem-Solving • Handling Customer Inquiries

Training / Courses

Web Development (In Progress) – Python Programming (In Progress) – Microsoft Excel Basics (In Progress)

Education

Université Saint-Esprit Kaslik (USEK)

Business computing | GPA: 3.4 / 4.0

Kaslik
2024 - Present

Key Achievements

Accurate Cash Handling

Maintained 100% cash handling accuracy with zero discrepancies across transactions.

Maintained friendly customer service.

Skilled at providing friendly and efficient support to ensure customer satisfaction.

Outstanding Order Accuracy

Processed over 500 orders during peak events maintaining 100% accuracy at The Potbelly.

Languages

Arabic Native ●●●●●

English Proficient ●●●●●

French Proficient ●●●●●