

# Ouday Al Ali

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## PROFESSIONAL SUMMARY

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Health Information Specialist who translates raw health data into actionable insights for humanitarian programs. Proven experience developing reports, dashboards, and data quality assurance protocols for Primary Healthcare Centers (PHCCs). Combines deep health data expertise (Phenics, ActivityInfo) with full-stack development skills (Angular, .NET) to build and support robust, data-driven systems.

## PROFESSIONAL EXPERIENCE

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**Health Information System Officer** | Première Urgence Internationale | Lebanon | Jul 2022 – March 2026

- Managed the end-to-end data lifecycle for multiple PHCCs, consolidating and reporting on community health programs to support humanitarian efforts
- Improved data integrity by instituting rigorous quality checks, including trend analysis and Means of Verification (MOV) cross-verification, to enhance data reliability
- Monitored data entry practices across PHCCs in Akkar, Danniye, Tripoli, and Baalbek-Hermel through regular field visits to verify registers and ensure data quality
- Provided essential technical support and troubleshooting for the Phenics Health Information System, serving as the key liaison with the Ministry of Public Health (MoPH) on technical issues
- Maintained strict compliance with data protection policies and confidentiality standards

**Acting HIS Team Leader (Interim Role)**

- Coordinated reporting timelines to ensure timely submission of donor reports and managed workload distribution for the reporting team
- Collaborated with program managers and information management specialists to align data strategy with program goals

**Digital Solutions Assistant** | CARE International | Lebanon | Sep 2021 – Jan 2022

- Supported the development of digital data collection tools using Kobo Toolbox
- Assisted in database management and dashboard development to improve reporting capabilities
- Conducted Training of Trainers (ToT) sessions on Microsoft Teams to build internal capacity

**Computer Science Volunteer** | CARE International | Lebanon | Oct 2020 – Mar 2021

- Assisted in IT system support and digital project implementation for humanitarian programs
- Supported digital data collection activities and provided technical assistance to partners during field visits in South and North Lebanon

**Web Application Developer (Freelance)** | [View Portfolio](#)

- Designed and developed full-stack web applications using Angular, .NET, and Node.js, featuring responsive front-end interfaces and scalable backend APIs
- Implemented database integration and RESTful services, applying modern software development practices
- Applied debugging and performance optimization techniques to improve system functionality

- Implemented and managed relational databases using advanced SQL, including writing stored procedures, complex queries, joins, views, triggers, and performance optimization techniques.
- Designed database schemas and optimized queries to improve data retrieval performance and system scalability.

## EDUCATION

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**Bachelor's Degree in Information Technology** | Lebanese International University | 2016 – 2019

## SKILLS

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**Health Data & Reporting:** Health Information Systems (HIS), Data Quality Assurance, KPI Dashboards, Donor Reporting, ActivityInfo, Phenics, Kobo Toolbox

**Technical Skills:** Angular, .NET, Node.js, RESTful APIs, Database Management, Full-Stack Development

**Tools & Platforms:** Advanced Microsoft Excel, Microsoft Teams

## CERTIFICATIONS

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- Long-Term Primary Healthcare Subsidization Protocol | Ministry of Public Health (Oct 2022)
- Safety and Security Awareness Course (Dec 2021)
- Report Writing Workshop | Formatech (Mar 2021)
- Microsoft Excel Advanced Level | Formatech (Mar 2021)
- Cisco Certifications: CCNA 1-4 (2016-2017)