

Mike Farah

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OBJECTIVE

Aspiring IT and Cloud professional with hands-on experience in virtual environments and system administration, eager to contribute skills and grow in a professional environment

WORK EXPERIENCE

CloudTaktiks

Jal el Dib

System Administrator Trainee

Dec 2025 - Dec 2025

- Installed and configured SQL Server and SSMS, and integrated services with Active Directory and RDS
- Installed and configured TSPplus, including user access management and floating panel setup
- Restored a demo database on SQL Server and created a maintenance task to schedule daily backups

Omega Software Sarl

Jdeideh

Software Support

Aug 2025 - Nov 2025

- Provided technical support and troubleshoot POS software issues, ensuring smooth client operations
- Assisted with software installation, configuration and updates for retail and hospitality clients
- Maintained high client satisfaction by resolving support requests efficiently

Triple C

Fanar

IT intern

Jun 2025 - Jul 2025

- Installed and managed Windows Server services, including Active Directory (user/group management, workstation domain joining, Group Policy Objects), DNS, and DHCP
- Managed file servers, including folder sharing and permissions
- Hands-on experience with FortiGate firewall (policies, VPN, SD-WAN), Kaspersky endpoint protection, and Veeam backup solutions
- Managed virtual machines and operating systems using Hyper-V virtualization

EDUCATION

Middle East University

Sabtieh

Bachelor of Computer Science

Graduation Date: May 2025

SKILLS

- Cloud Computing: AWS and Azure services
- Windows Server Administration: Active Directory, DNS, DHCP, file server management, and user/group permissions
- Practical experience in Virtualization and Security: Hyper-V, FortiGate firewall policies, and Veeam backup solutions
- Omega POS Software: Troubleshooting, installation and configuration

CERTIFICATIONS

- AWS Certified Cloud Practitioner (CLF-C02)
- Microsoft Certified: Azure Fundamentals (AZ-900)

LANGUAGES

- English
- French
- Arabic