

Daniel Ismail

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SUMMARY

Motivated and dedicated IBM Certified Cybersecurity Analyst holding a BBA in Management Information Systems. Passionate about starting a career in the IT, cybersecurity field and applying academic knowledge to practical scenarios. Possess a solid understanding of cybersecurity fundamentals, risk/vulnerability assessment, incident response, and security protocols. Proven ability to rapidly learn and adapt to new technologies and industry trends. Seeking an opportunity to contribute to a dynamic and innovative team as an entry-level cybersecurity analyst, with the goal of further developing essential skills and gain hands-on experience in protecting organizational assets from cyber threats.

EDUCATION

Lebanese University - Faculty of Business Administration & Economics Nov 2023
Bachelor of Business Administration; Major in Management Information Systems Rachaiya, Bekaa, Lebanon

PROFESSIONAL EXPERIENCE

Tawfeer Supermarket Dec 2024 – Mar 2025
Store Operations Assistant Daher Al Ahmar, Rachaiya, Bekaa, Lebanon

- Recorded 100% of daily sales and inventory transactions in Microsoft Excel, with precise data entry and reconciliation from Microsoft Dynamics 365 Business Central.
- Posted daily sales entries and maintained transaction records with 99.9% accuracy.
- Tracked over 500 system-generated price changes and maintained data integrity between sales systems and shelf labels.
- Performed daily system operations such as opening procedures, cashier setup, and end-of-day system closures.

Panoxray Clinic Dec 2017 – Present
Dental Radiographer & Administrator (Self-employment) Al Mouhaidatha, Rachaiya, Bekaa, Lebanon

- Expertly administered a wide range of image-based tests including panoramic, cephalometric, TMJ, carpus, and sinus scans, utilizing precise guided instruments to deliver 98% accurate and high-quality diagnostic imaging for over 25 patients per week and delivering test results to patients' dentists, ensuring comprehensive and detailed information for effective treatment planning.
- Displayed exceptional organizational skills and professionalism in efficiently managing 100+ phone calls, appointments, and scheduling, resulting in streamlined patient care coordination and satisfaction.
- Applied advanced technical proficiency in operating various computer software and office equipment, contributing to a 20% reduction in administrative errors and supporting a 25% increase in daily workflow efficiency within dental office.

OTHER

- Technical Skills:** Security Information and Event Management (Qradar), Incident Response and Management Vulnerability and Risk Assessment, Endpoint Detection and Response (Xcitium), Scripting (Python, Bash), Programming (Php, Java, Javascript, HTML, CSS, MySQL), Data Visualization (Tableau), Web pentesting (Burp Suite), Linux, Windows, AWS Cloud, Ethical Hacking, Microsoft Office Suite.
- Certifications & Training:** AWS Certified Cloud Practitioner Learning Path, Offensive Cybersecurity bootcamp, IBM Certified Cybersecurity Analyst, Tableau: Introduction to data analysis.
- Languages:** English (Proficient), Arabic (Native), French (Conversational), Spanish (Beginner).