

Hala Al Chattat

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PROFESSIONAL PROFILE

Governance, Execution & Operational Excellence | Cloud & Digital Transformation | Certified Professional Trainer

I operate at the intersection of program delivery, governance, and operational excellence, leading complex cloud and digital transformation initiatives across multi-stakeholder environments.

With a foundation in engineering and business strategy, I focus on driving clarity, alignment, and execution at scale, from shaping delivery approaches and governance models to ensuring programs are delivered predictably, efficiently, and with measurable impact. My experience spans end-to-end ownership of large-scale cloud infrastructure, enterprise migrations, and transformation programs across KSA, Qatar, and Lebanon.

Beyond delivery, I am passionate about building systems that scale, whether through improving PMO practices, strengthening reporting and governance frameworks, or enabling teams to operate with greater autonomy and confidence.

As a Certified Professional Trainer, I also design and deliver practical, experience-driven training in project management, helping bridge the gap between business and technical teams, and mentoring professionals to grow into stronger delivery leaders.

I thrive in environments that require structure without rigidity, strong stakeholder management, and the ability to navigate complexity with clarity and calm.

◆ Core Strengths

- Program & Delivery Management
- Governance, PMO & Operational Excellence
- Cloud & Digital Transformation (GCP)
- Stakeholder Alignment & Executive Communication
- Risk, Escalation & Dependency Management
- Team Enablement, Training & Mentorship

WORKING EXPERIENCE

Jan 2025 - Present	<i>Senior Project Manager</i> iSolution <ul style="list-style-type: none">● Leadership & Mentorship: Conduct first-round technical interviews for incoming Project Managers and lead their onboarding process, including project shadowing until they transition to independent ownership.● Strategic Project Delivery: Manage high-impact projects across cloud migration, digital transformation, and large-scale digital initiatives with a focus on strategic alignment and stakeholder satisfaction.● Team Development: Foster a collaborative and growth-oriented team culture by mentoring junior PMs, sharing best practices, and ensuring consistency in project delivery standards.● Client & Stakeholder Engagement: Act as a trusted advisor to clients, ensuring strategic goals are met through structured execution, risk management, and transparent communication.● Continuous Improvement: Drive enhancements in PMO processes and methodologies to improve efficiency, scalability, and delivery quality across the portfolio.
Nov 2023- Dec 2024	<i>Project Manager</i> iSolution <ul style="list-style-type: none">● Leadership & Strategy: Collaborated closely with the COO to build and enhance a Project Management Office (PMO)

- Project Management: Successfully managed multiple projects focused on Google Cloud migration and digital transformation initiatives.
- Client Collaboration: Worked closely with major clients in KSA and Qatar, including the Ministry of Communications and Information Technology, Al Jazeera Media Network, eAlpha mobile eLearning Platform, Qiddiya planned entertainment and tourism megaproject in Riyadh, and Tetco Education Technologies.
- Team Leadership: Directed cross-functional teams in the planning, execution, and closure of multiple projects, ensuring adherence to project scope, schedule, and budget.
- Risk Management: Identified project risks and developed mitigation strategies to minimize potential impacts on project delivery.

Feb 2022-
Nov 2023 *Project Manager*
HTP s.a.l. / Multilane

- Leadership & Strategy: Reported directly to the CEO, providing strategic insights and aligning project goals with organizational objectives.
- Project Management: Successfully managed multiple projects focused on Data Center Infrastructure Validation, ensuring all projects were completed on time and within budget.

June 2018 –
Jan 2022 *Estimation Account Manager / Project Manager*
Mac-Corp s.a.r.l.

June 2015 –
May 2018 *Low Current & Firefighting Design / Pre-sales / Project Engineer*
Mac-Corp s.a.r.l.

Nov. 2010 –
May 2015 *Senior Sales & Project Engineer*
Audio & Video Center – AV MEA Ltd. – Avmea FZC

CERTIFICATIONS & ORGANIZATIONS

Certified Professional Trainer (CPT)

Onward, Executive Coaching and Training Center

PMO Certified Practitioner (PMO-CP)

Project Management Institute

Project Management Professional (PMP)

Project Management Institute

Project Management Institution - Lebanon Chapter

Member · Oct 2023 - Present

Order of Engineers and Architects - Beirut

Member · Jun 2009 - Present

EDUCATION

2011-2013 Master's degree, Masters of Business Administration
American University of Culture & Education (AUCE)

2003- 2008 Bachelor of Engineering – Electronics and Communications Engineering
Beirut Arab University (BAU)