

DORY S. FAKHRY, MBA, PMP

📍 Bsalim, Beirut, Lebanon | 📞 +961 3 939851 | ✉️ doryfakhry86@gmail.com
🌐 <https://www.linkedin.com/in/dory-fakhry-pmp-59242297>

PROFESSIONAL SUMMARY

Strategic and solution-driven Digital Services Leader with over 16 years of experience delivering enterprise-scale technology solutions across banking, fintech, and digital services. Proven ability to lead cross-functional teams, drive digital transformation, and align business and IT strategies. PMP® certified with deep expertise in Agile methodologies, system integration, and digital innovation. Strong track record of improving operational efficiency, enhancing user experience, and delivering high-impact projects on time and within budget.

PROFESSIONAL EXPERIENCE

OMT S.A.L. – Beirut, Lebanon

Digital Services Team Leader | Dec 2022 – Present

- Lead a cross-functional team delivering digital services across financial platforms.
- Manage full project lifecycle from scope definition to post-deployment support.
- Facilitate Agile ceremonies and track deliverables using Scrum methodology.
- Collaborate with business stakeholders to define KPIs and align digital projects with strategic objectives.
- Implement platform enhancements using analytics insights to improve UX and system performance.
- Optimize resource utilization, manage budgets, and ensure compliance with regulatory standards.

BUTEC S.A.L. – Beirut, Lebanon

Senior Solution Architect & Development Team Leader | May 2021 – Dec 2022

- Led architecture and development of integration between Microsoft Dynamics AX and HighJump WMS.
- Built and deployed Power Apps and Power BI dashboards to streamline operations.
- Customized SSRS reports and enhanced system performance across D365FO modules (Inventory, AR, AP, Production).
- Oversaw agile development practices, including sprint planning, reviews, and retrospectives.
- Directed data migration initiatives across departments to centralize systems in D365FO.

Byblos Bank – IT Head Office, Beirut, Lebanon**Senior T24 Developer | Jun 2014 – Apr 2021**

- Developed and customized solutions for the Temenos T24 core banking system using InfoBasic and Java.
- Integrated T24 with external systems including ATM and mobile banking platforms.
- Participated in multiple T24 upgrade cycles and delivered post-upgrade optimizations.
- Collaborated with business units to gather requirements and ensure delivery of scalable, compliant solutions.
- Designed Power BI dashboards for performance monitoring and reporting.

Bank of Beirut – Head Office, Beirut, Lebanon**Senior Software Engineer | Apr 2010 – May 2014**

- Developed banking software using COBOL, VB.NET, Oracle, SQL Server, and Java.
- Contributed to regulatory and compliance projects for the Central Bank of Lebanon.
- Designed and delivered ASP.NET APIs supporting banking operations.
- Led documentation and testing efforts to improve software usability and reduce defects.
- Participated in business analysis, process reengineering, and cross-team collaboration.

Credit Libanais Bank – IT Head Office, Jdeideh, Lebanon**Software Developer | Jun 2008 – Mar 2010**

- Developed banking modules on AS/400 using RPG within MISYS Equation.
- Documented software specifications and implemented code across multiple banking workflows.

EDUCATION & CERTIFICATIONS**Project Management Professional (PMP®)**

Project Management Institute – Issued Mar 2025, Valid through Mar 2028

MBA in Business Administration

Middle East University – Beirut, Lebanon

Bachelor of Science in Business Computing

Université La Sagesse – Beirut, Lebanon

Advanced Java Programming

Formatech – Beirut, Lebanon

LANGUAGES

Arabic: Native

English: Fluent (Read, Written, Spoken)

French: Fluent Reading | Good Writing & Speaking