

Professional Summary

Product-focused QA Engineer with 3+ years of experience in Agile environments, bridging the gap between stakeholder needs and technical implementation. Skilled in translating requirements into clear functional specifications, user stories, and workflows. Proven ability to collaborate with design and development teams to ensure product quality and alignment with user needs. Seeking to apply structured, user-centered product definition skills to support the Nammi skills digital platform.

Core Competencies for Product Role

- Product Definition & Requirements Development
 - User Stories & Functional Specifications
 - Backlog Management & Feature Scoping
 - Cross-functional Collaboration (Design + Dev)
 - Product Demos & Stakeholder Feedback
 - User-Centered Mindset & Structured Thinking
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Technical Skills

- **Product & QA Tools:** Jira, Azure DevOps, TestRail, GitHub
 - **Testing Types:** Functional, UAT, Regression, End-to-End, API, System, Compatibility
 - **Automation & Scripting:** Playwright, Cypress, Selenium, Postman, JMeter
 - **Languages:** TypeScript, JavaScript, Python, SQL, Java, PowerShell
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Professional Experience

QA Engineer | Special Edition FZ LLC (Remote, UAE)

Mar 2023 – Present

- Translate stakeholder needs and program objectives into clear functional requirements and test specifications.
- Document user journeys, use cases, and workflows to guide UI/UX and development partners.
- Maintain and update product backlog and feature documentation to reflect evolving platform needs.
- Collaborate closely with developers and product managers to ensure shared understanding of expected outcomes.
- Review implementation outputs for alignment with product specifications and user needs.
- Lead feature demonstrations to internal stakeholders and gather feedback for future enhancements.
- Track feature implementation progress and proactively address scope or timeline issues.

QA Engineer | Voicebrook (Remote, New York, USA)

Jun 2022 – Mar 2023

- Owned end-to-end feature validation from test planning to defect verification, ensuring alignment with product requirements.
 - Authored and maintained structured product documentation including test plans and compliance checklists.
 - Collaborated with developers and product managers in sprint planning and retrospectives to refine product quality.
 - Validated bug fixes and conducted root cause analysis to prevent regression and improve user experience.
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Education

Bachelor's Degree in Economic Sciences | Lebanese University Hadath Campus (Lebanon) *Graduated Jan 2022*

Certifications & Training

- SE Factory – FCS Computer Science Workshop (Python)
- The Nawayya Network – Career Development Training (Employment Hub Program)
- TAU – Test Automation University (Multiple workshops)

Languages

Arabic: Native | English: Fluent | French: Working Proficiency