

Jad Kaysar Khalil

IT Graduate | AWS Certified Cloud Practitioner | Cloud Enthusiast

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Summary

Graduated with a degree in Information Technology that included hands-on experiences in software troubleshooting, web application development, IT systems administration, and cloud based technology. Earned my AWS Certified Cloud Practitioner – Essentials credential and have hands-on experience working within AWS services including EC2, S3 and Lambda. I am experienced working within cross platform environments (Windows, Linux, Mac) and have demonstrated effectiveness working between technical teams and non-technical teams. Currently focusing on creating cloud-based solutions and looking for opportunities to apply my technical skills in areas of cloud services, IT Support and/or entry level DevOps.

Experience

Mobile Phone Store: The Spot

Software Troubleshooter

Oct 2023 - Nov 2023

- Diagnosed and debugged recurring software and system issues across Android devices, improving overall performance.
- Identified root causes of application crashes and implemented effective fixes to restore functionality.
- Provided tailored troubleshooting solutions, reducing downtime and enhancing user satisfaction.
- Documented technical issues and resolutions to streamline future debugging and support processes.

NGO(Non-governmental organization): Good work Association

Translator

Jan 2024 - Feb 2024

- Facilitated accurate communication between foreign doctors and local patients, ensuring correct diagnoses and treatments.
- Improved efficiency of medical consultations by bridging language barriers.

Certifications

AWS Certified Cloud Practitioner CLF-C02

3/2/2026

Earners of this certification have a fundamental understanding of IT services and their uses in the AWS Cloud. They demonstrated cloud fluency and foundational AWS knowledge. Badge owners are able to identify essential AWS services necessary to set up AWS-focused projects.

<https://www.credly.com/earner/earned/badge/77b68a4a-3e9c-416a-ab04-ca7f2c698088>

Education

Lebanese University

Economics and Business

B.S in IT

September 2020 - August 2024

Lebanese University

Economics and Business

M.S in IT

September 2024 - Present

Projects

University Project

June 2024 - August 2024

Built a fully functional website in HTML, CSS, JavaScript for my Bachelor's Degree final Project.

Skills

Html, CSS and Java

Translation

Windows, Linux and Mac Platforms

IT infrastructure Setup

Time Management

Multitasking

Attention to detail

Ability to work under pressure

MySQL

Social Media

Accountability

Initiative

Strong interpersonal communication

Languages

Arabic

Native Tongue

French

Entry Level

English

Highly Proficient