

Marcellin Akiki

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Summary

Trilingual psychology graduate (M.A. coursework completed, thesis in progress) with experience in clinical, field-based, and administrative roles within healthcare and NGO settings. Skilled in psychosocial support (PSS), psychoeducation, and coordination, with strong interpersonal and organizational abilities. Demonstrates reliability, adaptability, and a commitment to contributing meaningfully in dynamic professional settings.

Education

M.A in Clinical Psychology – (Coursework completed, thesis in progress)

Lebanese University – Faculty of Letters and Human Sciences (2023-2026).

B.A in Psychology – Graduated with High Distinction

Lebanese University – Faculty of Letters and Human Sciences (2020-2023).

Experience

Embrace, All over Lebanon

Field & Care Officer (September 2025 – February 2026)

- Coordinated field visits for a mobile mental health clinic across underserved regions.
- Managed appointment scheduling, beneficiary flow, and on-site operations.
- Conducted beneficiary intakes, follow-ups, and referrals, supporting continuity of care.
- Provided psychosocial support and psychoeducation to address barriers to access.
- Liaised with multidisciplinary teams and PHCCs to coordinate referrals and care pathways.
- Managed sensitive data and reporting, ensuring accuracy and confidentiality.

Pharmacy St. Michael, Cornet el Hamra

Pharmacy Operations Coordinator (May 2022 – December 2025)

- Managed daily pharmacy operations including opening, closing, and cash register duties.
- Oversaw full stock control and data entry: inventory tracking, expiry checks, and replenishment.
- Provided direct customer support and patient medication guidance under pharmacist supervision, including personalized dermo-cosmetic and skincare advice.
- Trained and supervised junior staff on workflow and protocols.

Pharmacy Elie, Ballouneh

Pharmacy Assistant (May 2020 – May 2022)

- Supported routine pharmacy operations, including cash handling.
- Managed inventory tracking, stock organization, and data entry.
- Provided customer support and guidance under pharmacist supervision.
- Contributed to maintaining a clean and organized pharmacy environment.
- Ensured continuous pharmacy operations and patient support during night shifts.

Freelance

Private Academic Tutor (October 2022 – July 2025)

- Provided personalized academic support across subjects.
- Guided students in study habits and exam preparation, fostering independent learning.
- Adapted teaching methods to individual learning needs, ensuring engagement and effective outcomes.

Psychology Internships

Psychiatric Hospital of the Cross, Jal el Dib (April 2025 – May 2025)

- Completed a 150-hour clinical internship; participated in psychiatric assessments and treatment planning.
- Administered clinical tests (Rorschach) and implemented therapeutic interventions.

Educational and Functional Rehabilitation Center, Order of Malta, Bhanes (May 2024 – July 2024)

- Facilitated structured activities for children with special developmental needs.
- Supported long-term treatment goals through direct patient engagement and behavioral monitoring.

Age Optimum Geriatric Hospital, Hadath (April 2024 – June 2024)

- Conducted clinical interventions and cognitive assessments for patients with dementia, Alzheimer's, and psychiatric conditions.
- Developed individualized care plans and led group stimulation activities within a multidisciplinary team.

Karagheusian Association, Bourj Hammoud (December 2023 – January 2024)

- Facilitated individual PSS sessions and provided psychoeducation, supporting early identification of mental health concerns.

Justice and Mercy Association (AJEM), Rabieh (November 2023 – January 2024)

- Conducted structured clinical interviews on violence, incarceration, and trauma-related experiences.
- Received training in substance use and assisted in addiction interventions and case reviews.

Professional Development

- MHPSS in Humanitarian Practice – American University of Beirut (2025–2026).
- Clinical Group Supervision – Build Consultancy Circle (2024-2025).
- Metapsychology & Psychodynamic Psychotherapy – Nafsaniyoun (2023–2025).
- Psychological First Aid (PFA) – International Medical Corps (2023).
- Specialized Certifications (Alison, 2026): Educational Psychology, Child Protection (Abuse & Neglect), Guidance & Counselling Skills, Gut-Brain Microbiome Axis.

Skills

Languages:

Arabic (Native) | French (Native) | English (Fluent)

Technical:

Microsoft Office, Softpharm, Scheduling, Data entry, Reporting, PSS & Case Management, Inventory tracking.

Professional:

Active listening, Administrative coordination, Attention to detail, Interpersonal skills, Organization, Teamwork, Problem-solving, Critical thinking, Facilitation.