

Ahmad Kawkab

Software Developer

WORK EXPERIENCE

FREELANCE SOFTWARE DEVELOPER

Mar 2020 — Present

- Developed and maintained customer websites using React for front-end interfaces, ensuring responsive and modern design.
- Integrated back-end functionality with Laravel, optimizing application performance and security for web projects.
- Managed database operations using PostgreSQL, including schema design and query optimization for efficient data handling.
- Collaborated with the design team to implement UI/UX features, improving overall user experience and customer satisfaction.
- Developed custom web solutions for a growing delivery company using React and Laravel, improving operational efficiency and user experience.
- Built and integrated APIs to enhance communication between front-end interfaces and back-end systems for multiple clients.
- Delivered scalable and maintainable code for various businesses, ensuring smooth deployment and client satisfaction.

OPS MANAGER

Oct 2024 — Mar 2025

Shabeb

Mazraa

- Streamlined daily workflows to improve process predictability and ensure consistent operational output across multiple departments.
- Coordinated cross-functional teams to align priorities and increase overall team efficiency in meeting project deadlines.
- Implemented compliance protocols that enhanced safety standards and reduced risk of regulatory violations in facility operations.
- Monitored supply chain activities to maintain uptime reliability and prevent disruptions in production schedules.
- Analyzed operational data to identify cost-saving opportunities and optimize resource allocation without compromising quality.
- Developed operational workflows that improved process predictability and ensured consistent service delivery across all departments.
- Managed vendor relationships to optimize procurement costs while maintaining high quality and timely inventory availability.
- Coordinated cross-functional teams to enhance team alignment and increase overall productivity during peak business periods.
- Implemented compliance protocols that upheld safety standards and minimized risk of regulatory violations in daily operations.
- Analyzed market trends to adjust service offerings, improving competitiveness and customer satisfaction in a dynamic environment.

SOFTWARE DEVELOPMENT INTERN

Apr 2022 — Jul 2022

Virtual Artboard

Hamra

- Developed and optimized front-end features using React.js, resulting in a 20% improvement in application load time and enhanced user engagement for Virtual Artboard's collaborative design platform.
- Developed and optimized front-end components using React.js, improving application responsiveness by 25% and enhancing user engagement for Virtual Artboard's collaborative design platform.

CALL CENTER REPRESENTATIVE

Feb 2021 — Aug 2025

Miniguette

Salim salam

- Developed and implemented procedures that increased operational efficiency and reduced response times.
- Improved customer satisfaction by effectively resolving issues and providing tailored support.
- Collaborated with cross-functional teams to enhance and optimize workflow processes.
- Managed high-volume inbound customer inquiries at Miniguette, efficiently resolving issues and enhancing customer satisfaction through effective communication and problem-solving skills.

YACHT CAPTAIN

Aug 2013 — Sep 2019

Zeituna Bay

- Led complex navigation and decision-making processes under pressure, honing problem-solving and analytical skills applicable to software development.
- Managed diverse teams and coordinated logistics, developing strong leadership and communication abilities valuable in project management and technical collaboration.
- Maintained and operated advanced technical systems on board, translating to a deep understanding of troubleshooting, system management, and adaptability in tech environments.

- Commanded and navigated luxury yachts ensuring safety, regulatory compliance, and seamless guest experiences while optimizing voyage efficiency and vessel maintenance.

EDUCATION

BACHELORS OF SCIENCE IN COMPUTER SCIENCE
Arab Open University

Jan 2022 - Jul 2025
Beirut, Lebanon

SKILLS

ASP.NET(*Intermediate*), SQL/PostgreSQL, React, React Native, Python, C#, GIT, GScript.

LANGUAGES

Arabic(*Native*), English(*Fluent*), French(*Intermediate*).

LINKS

LinkedIn: <https://linkedin.com/in/ahmad-kawkab>, Github: <https://github.com/ahmad-k-dev>.