

Nour Ghalayini

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Summary

Motivated Quality Assurance Specialist with hands-on experience in software testing and prior experience in technical support. Skilled in executing test cases, identifying defects, and validating complex data using advanced SQL queries. Experienced in testing and verifying reports with JasperReports to ensure accuracy and consistency. Strong team player with a focus on improving system performance and delivering reliable user experiences.

Professional Experience

Nov, 2025 – Present	Omega Software SARL - Quality Assurance Specialist (Feb 2026 – Present) -Performed functional and regression testing to ensure software quality and reliability -Identified, documented, and tracked defects with detailed reproduction steps -Designed and executed complex SQL queries (joins, aggregations, subqueries) to validate data accuracy and integrity -Analyzed backend data to detect inconsistencies between application outputs and database results -Tested and validated reports using JasperReports, ensuring accurate data representation and business logic compliance -Collaborated with developers to troubleshoot issues and improve system performance - Software Support Specialist (Nov 2025 – Feb 2026) -Provide technical support for POS and business software. -Troubleshoot and resolve client-reported issues. -Assist with software setup, updates, and maintenance. -Ensure smooth system performance and client satisfaction.
Aug, 2025 – Nov, 2025	Scopsis - Data Analyst Intern -Analyzed HR, marketing, and accounting data to support business insights and reporting. -Developed Power BI dashboards visualizing KPIs such as headcount, turnover, campaign performance, and expense trends. -Integrated and cleaned datasets from multiple sources, including Calamari HR API and internal databases. -Collaborated with teams to optimize data accuracy, automate reports, and enhance strategic decision-making.
Jun, 2024 – Aug, 2024	Areeba - Data Analyst Intern -Experienced in connecting diverse data sources and designing efficient ETL processes to streamline data flow. -Skilled in creating visual data integration workflows, resolving processing errors, and ensuring 99%+ data accuracy through testing and validation. -Proficient in advanced SQL querying and optimization for complex data analysis. -Built virtual data models enabling real-time, on-demand business insights.
Dec, 2022 – Feb, 2023	Mambo Couture - Sales Representative -Assisted clients in selecting couture pieces through personalized styling advice. -Delivered exceptional customer service and built strong client relationships. -Supported sales growth through upselling and smooth daily store operations.

Education

Sept, 2022 – Jun, 2025	Bachelor's degree in Computer Science , <i>Lebanese American University</i>
Sept, 2007 – Jun, 2022	French Baccalaureate (Baccalauréat) , <i>Lycee Franco-Libanais -Verdun</i>

Certificates

Jun, 2025 – Jul, 2025	Harnessing the Power of Data with Power BI , <i>Microsoft</i>
Aug, 2025	SQL for Data Science , <i>University of California, Davis</i>
Aug, 2025	Extract, Transform and Load Data in Power BI , <i>Microsoft</i>

Skills

Programming Languages:

Python, Java, JavaScript, PHP, C#, SQL

Web & Mobile Development:

HTML5, CSS3, React.js, Node.js, Express.js, MERN Stack, RESTful APIs, .NET MAUI, Android (Java)

Databases & Data Tools:

MongoDB, MySQL, PostgreSQL, Power BI, Tableau, Talend, Data Virtuality Studio

Testing & QA:

Manual Testing, API Testing, Unit Testing (JUnit, Jest)

Tools & Platforms:

Git, GitHub, GitLab, Postman, CI/CD, Visual Studio, Android Studio

Cloud & Integration:

Google Cloud Platform (GCP), API Integration (Calamari, Remove.bg [↗](#), Google Calendar), JSON, XML, ETL Processes

Languages

- Arabic
- English
- Frensh
- Turkish