

KHALED Y. SHEHAB

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Seeking a leadership role in Enterprise Information Systems.

Having over 20 years of International Experience, possessing all the skill sets required to deliver efficiently Enterprise IT solutions and services.

***Bachelors of Science, Computer Science, Executive MBA, Postgraduate Certification in Project Management
CCISO, ISO27001, ITIL, CISA, CISM, CRISC, COBIT***

SYNOPSIS

20+ years as an Information Technology & Telecommunications professional, having a diverse and international work experience gained mainly in telecoms service providers. My skill set includes:

- Managing the IT Services delivery practice with a key focus on IT Security management, including audit, risk and business continuity using the ISACA Guidelines and ISO 27001 Standard.
- Possess a specific understanding of the Telecom markets, including technology trends and technical architecture, with over 9 years in functions and assignments at three leading Telecommunications Operators in three countries: Oger Telecom in KSA, EITC "du" in UAE and Digicel in the Caribbean.
- Practical and theoretical expertise in all aspects of IT Project Management involving requirement analysis, project scoping, cost estimation, risk analysis, & quality management. I Hold a Postgraduate Certificate in Project Management covering PMI's Project Management Body of Knowledge PMBOK as well as OGC's PRINCE2 principles and methodology.
- Focus on Defensive Cybersecurity in the last 10 years as IT security officer in a Financial Institution and a leading education services Institution in Lebanon.

TECHNICAL IT COMPETENCIES

- Enterprise Networks (WAN, LAN, Wireless, VLAN)
- Windows Server and Unix (Linux) Operating System administration
- Security Operations Center SOC Operations
- SIEM: IBM Qradar 7.x configuration and Use Cases ; Alien Vault and Splunk
- TrendMicro Apex for Endpoint Detection and Remediation
- CASB Cloud Security : Netskope configuration and Use Cases
- NG Firewalls Fortinet and Sophos
- Vectra Cognito AI-based Security and IDS/IPS
- OSINT and OSSIM tools
- Vulnerability Management: Qualys Guard, Tenable Nessus, OpenVAS
- Data Leakage Prevention DLP: OpenSource DLP, Microsoft
- Digital Forensics and Incident Response DFIR, using Kali Linux
- Practical Ethical Hacking skills: Kali Linux-based tools for Internal/external Pen testing (System, Network, Web, Wireless)
- Multi Cloud environment knowledge Amazon's AWS, Google GSuite and Microsoft Azure
- IT Security management emphasis using ISACA guidelines, ISO 27001 ISMS, SANS CSC, NIST 800-53 etc.

- Business Continuity Planning including DR, BIA, Risk assessment and BCP policy development
- Data Privacy Compliance such as GDPR and PCI DSS
- IT Governance using the ISACA COBIT Framework
- IT Project Management skills (MS Project), Certified as PGCPM

ACADEMIC CREDENTIALS

- **Postgraduate Degree in Project Management** University of Wales, 2009-2010
- **Postgraduate Degree in Business Administration** Bradford University, Executive MBA program, Dubai Corporate Consortium 2004-2007
- **Bachelor of Science in Computer Science** Lebanese American University 1992- 1995

PROFESSIONAL CERTIFICATIONS

- EC Council CCISO certified
 - Certified NIS2 for Data Privacy Standards PECB (PDPL, GDPR etc.)
 - Certified in Artificial Intelligence Management System ISO 42000
 - Certified AI Professional from PECB CAIP
 - Data Analyst online Bootcamp: Power BI, Tableau, Python and R, SQL and MS Excell
 - ISO 27001 Lead Implementer, PECB, and Certified PECB Trainer
 - PECB Certified ISO/IEC 27032 Lead Cybersecurity Manager
 - Certified in Risk and Information Systems Control, CRISC
 - COBIT IT Governance Certified
 - ITIL v3 Foundations Certified
 - Certified Information Security Manager, CISM
 - Certified Information Systems Auditor, CISA ISACA ID: 159194
 - Microsoft Certified Systems Engineer
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PROFESSIONAL EXPERIENCE

Freelance Consultant, Contractual Assignments

(2016 –Present)

IT Security Officer and Acting DPO, Confidential Educational Institution, Beirut, Lebanon

Two large campuses with over 1000 Access Points, 5000 users,
Fully Cloud based IT Systems

- Netskope CASB cloud security implementation and use cases
- Starting the “Zero-trust” initiative for a hybrid workplace
- Implementation of IT Governance and Data Classification exercise
- Setting up GDPR Compliance procedures and controls for Data Privacy EU requirements
- Setting up Reporting for Auditing and Security Monitoring (Qradar SIEM)
- Documentation of IT Security Policies and Procedures
- Setting up defensive IT security controls and measures

IT Security Project, Confidential Financial Institution, Beirut, Lebanon 2015-2016

- Implementation of IBM Qradar SIEM solution, VA and Oracle Vault DB audit
- Setting up Reporting for Auditing and Security Monitoring
- Review of all IT Security Policies and Procedures including compliance with local regulators and PCI/DSS
- Review and testing of the BCP+DR policy
- Compliance with Banque Du Liban directives, ISO27001, PCI-DSS and Swift

IT Operations Assignment, DIGICEL Group/Digicel Jamaica; Kingston, Jamaica 2012-2014

- Data Center and storage migration
- Server Consolidation and Implementation of VMs-Oracle VM
- Setting up operations for Exadata Oracle Engineered System
- Setting up IT service management practices
- Leading DB and Systems Admin teams

Senior ICT Consultant, The World Bank/Gov. of Lebanon; Beirut, Lebanon 2010-2012

- Systems Analysis and Design and preparation for subsequent tenders
- Enforcing and implementing the World Bank rules, regulations and controls
- IT Project Management

Du –Emirates Integrated Telecom. ; Dubai, UAE

(Jan'06 – Mar'10)

Corporate Accounts Manager (Dubai Internet City & Dubai Media City)

- Fixed IT and Telecom. Services: Supervised and executed service management and delivery processes, including capacity and availability management as well as regular IT auditing and reporting
- After the launch of mobile services (du) I was also responsible for business development by proactively engaging the IT and Media companies in order to establish synergies with fixed and mobile products

TECOM's Dubai Internet City Dubai, UAE

(Aug'02 – Dec'05)

Technical Account Manager Key

Deliverables:

- Implementation of the first IBM "class A" Data Center in the region (eHosting)
 - Implementation and operation of 24x7 NOC and SOC (DataFort)
- Responsible for all IBM Data Center services. Namely IBM on-demand, IT outsourcing, managed IT services, IT DR site. IBM Data Center University, Warwick, UK, 2003
- Participated in the implementation of the first Telecommunications initiatives at DIC delivering fixed services for the new Dubai Metropolitan Area Network

SAUDI OGER Group -OGER TELECOM Riyadh, KSA

(Mar'00 – Mar'02) Presales

Engineer-ISP Solutions Design

Inter-Kingdom VPN, VOIP, ADSL, Internet Services

Windows & Unix Systems Administration role at ISP and at the Lebanese Army Medical Brigade Data Center (1996-2000)

Languages: ARABIC-native, English and French