

Alex Haddad

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Date of Birth: 17/November/2001

Professional Summary

Computer Science graduate from Al Kafaat University with a specialization in Data Science, combined with practical leadership experience as an Omni-Channel Shift Supervisor. Skilled in team management, problem-solving, and overseeing both in-store and online operations. Proven ability to drive sales performance, maintain operational efficiency, and deliver excellent customer service. Seeking an opportunity to apply technical knowledge and leadership skills in a dynamic and growth-oriented environment.

Work Experience

Omni-Channel Shift Supervisor

Wesley's Wholesale | 2021 – Present

- Supervise daily store and omni-channel operations, ensuring efficiency and high performance
 - Lead and manage team members, assigning tasks and maintaining productivity
 - Handle store opening and closing procedures, including cash register management
 - Manage full Shopify operations including product data entry and order processing
 - Ensure order accuracy and quality control before dispatch
 - Coordinate and oversee delivery operations and logistics
 - Perform monthly analysis of orders and sales performance to support decision-making
 - Monitor inventory including stock counts, product display, pricing, and expiry tracking
 - Ensure proper shelf organization and product availability
 - Deliver and enforce high standards of customer service
 - Contribute to sales growth by motivating the team and optimizing store operations
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Team Leader

Yummylicious | 2019 – 2021

- Managed daily store operations, including opening/closing shifts (AM & PM)
- Supervised staff, resolved issues, and ensured smooth workflow

- Led the team to achieve sales targets and improve performance
 - Oversaw inventory management (stock counts, pricing, display, expiry checks)
 - Assisted in sales operations and cashier duties when needed
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Cashier

Savers R Fahed | 2018 – 2019

- Managed cash register operations including opening and closing balances
 - Processed customer transactions accurately and efficiently
 - Handled receipts and maintained proper cash flow control
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Education

Bachelor Degree in Computer Science

Al Kafaat University – Ain Saade, Lebanon

2024 – 2025

Lebanese Baccalaureate in Economic Sciences

Official School Souaid – Ain El Remmeneh, Lebanon

2018 – 2019

Technical Skills

- PostgreSQL (Intermediate)
 - MySQL (Beginner)
 - Java (OOP, Java EE, Java GUI – Swing)
 - Microsoft Office (Excel, Word, PowerPoint)
 - IT Troubleshooting
 - Internet & Email Tools
 - Social Media Management & Boosting
 - Content Creation (Logos, Posts, Designs)
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Soft Skills

- Team Leadership
 - Communication
 - Problem Solving
 - Team Building
 - Responsibility & Work Ethic
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Projects

Bank System (Graduation Project)

- Developed a desktop banking system using Java Swing (JFrame)
- Integrated PostgreSQL database for data management
- Implemented email functionality using Mailtrap

Bible App (In Progress)

- Developing a Java Swing desktop application
 - Focused on user-friendly interface and structured data handling
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Languages

- Arabic: Native
- English: Fluent