

Jhonny Aoun

Projects

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Experience

Projects

Digital Invitations Website

- <https://digital-invites-xi.vercel.app/Ralph>
- Designed and developed a custom event invitation platform.
- Built responsive UI for sharing invitations online Focused on user experience and modern web design.

Finders Lebanon Platform

- <https://finderslebanon.com>
- Developed a web-based platform for local services/business discovery.
- Worked on structure, deployment, and usability.
- Demonstrates full-stack and real-world project capability.

IT Support

Jun 2025 - Feb 2026

Levels Gaming Lounge

Zalka

- Provided technical support to end-users, resolving issues related to hardware, software, and network connectivity in a timely manner.
- Installed, configured, and maintained gaming PCs and network systems.
- Troubleshoot hardware, software, and connectivity issues in real time.
- Managed LAN performance and optimized network stability for gaming.
- Performed system updates, virus removal, and security checks.
- Provided technical support to customers and staff.

Deli technician

Sep 2022 - Apr 2025

Wooden Bakery

Zalka

- Assist the head chef in preparing deli menu items and daily specials.
- Oversee food preparation, portioning, and presentation standards.
- Train and supervise deli staff during daily operations.
- Collaborate on menu planning and recipe development.

Supervisor

Jan 2022 - Oct 2022

Charcutier Aoun

Antelias

- Train, mentor, and support staff to meet performance standards.
- Delegate tasks and monitor progress to meet deadlines.
- Handle employee scheduling and shift management.
- Resolve customer complaints and provide excellent service.

Cashier

Sep 2021 - Dec 2021

Charcutier Aoun

Antelias

- Provide friendly and professional customer service.
- Balance the cash register at the beginning and end of shifts.
- Promote store offers, discounts, and loyalty programs.
- Follow store policies and procedures for payments and security.

Summary

Motivated IT professional with hands-on experience in hardware maintenance, software troubleshooting, and network support. Skilled at diagnosing technical issues and delivering efficient solutions in fast-paced environments. Strong customer service abilities with a proven track record of assisting users and resolving problems clearly and effectively. Knowledgeable in networking and cybersecurity fundamentals, with a commitment to continuous learning and professional growth.

Skills

Leadership	Expert
Adaptability	Expert
Full-Stack Development	Expert
Web Development	Expert
Security Checks	Expert
Time Management	Expert
Problem Solving	Expert
Customer Service	Expert
Virus Removal	Expert
Software Installation	Expert
Hardware Installation	Expert
Technical Support	Expert
Networking	Expert
Routing	Expert

Education

Cyber Security and Forensics - MSc

Arab Open University

2024 - 2027 Antelias, Lebanon

Information Technology, Computing - BSc Hons

Arab Open University

2021 - 2024 Antelias, Lebanon

Security Systems Expert

Teamwork Expert

Communication Expert

Languages

Arabic Native

English Native

French Fluent

Certifications

CCNAv7: Switching Routing,
CCNAv7: Introduction to Networks,
CCNAv7: Enterprise Networking
Security and Automation Wireless
Essentials, CyberOps Associate:
Learn how to monitor, detect and
respond to cyber threats and
prepare for the Cisco Certified
CyberOps Associate certification

Accomplishments

BSc Hons in Information
Technology