

Rami Abou Khalil

MIS Developer

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PROFESSIONAL SUMMARY

Results-driven MIS & Data Analyst and Business Analyst with 3+ years of professional experience delivering digital and data-driven solutions across banking, startups, and enterprise environments. Skilled at bridging the gap between business stakeholders and technical teams, eliciting requirements, translating them into functional specifications, and ensuring successful delivery. Hands-on experience with Agile and Scrum methodologies, actively participating in sprint planning, grooming, and reviews in the current role. Brings a strong AI background encompassing machine learning models, NLP and chatbot development, AI-powered analytics dashboards, and automated ETL pipelines; complemented by certifications from Google x Kaggle and Samsung Innovation Campus. Combines technical depth in MIS, ERP implementation, and system integration with sharp analytical thinking, clear communication, and a client-first delivery mindset.

EXPERIENCE

MIS & Data Analyst | Berytech

January 2026 – Present • Saint Joseph University, Mount Lebanon

- Promoted to MIS & Data Analyst, expanding responsibilities to encompass advanced data analysis, business intelligence, and cross-functional analytics delivery.
- Lead data analysis initiatives to extract actionable insights from complex datasets, supporting strategic decision-making.
- Design and maintain advanced analytics dashboards and reports tailored to executive and operational stakeholders.
- Drive data governance and quality assurance across enterprise data assets.

MIS Developer | Berytech

May 2024 – December 2025 • Saint Joseph University, Mount Lebanon

- MIS Development: Design and implement robust MIS applications and databases; write clean, efficient code and troubleshoot software issues.
- ERP Implementation: Managed the implementation of Odoo ERP by analyzing business needs and translating them into functional requirements.
- Business Analysis: Acted as a bridge between stakeholders and technical teams to ensure successful delivery of digital solutions.
- Requirements Gathering: Aligned with internal stakeholders to gather requirements, manage expectations, and deliver digital solutions on time.
- User Flow Design: Designed user flows and created flow diagrams to visualize user journeys and improve product clarity.
- Start-Up Support: Guide start-ups in their software technology development, identifying needs and implementing appropriate solutions.
- Digital Transformation: Actively participate in the organization's digital transformation by researching and implementing cutting-edge technologies.
- Data Management: Create and maintain secure databases, ensuring data accuracy and availability. Develop efficient ETL processes.
- Reporting and Analytics: Generate insightful reports and dashboards to visualize MIS data for decision-makers.
- Documentation: Thoroughly document MIS development processes, data models, and code changes.
- Security and Compliance: Implement security measures to protect MIS data and ensure compliance with data privacy regulations.

WordPress Developer | Freelance

July 2021 – Present

- Create and redesign websites, manage SEO strategies, and provide ongoing support.
- Develop websites from the ground up using WordPress, optimizing user experience and improving search engine rankings through effective SEO practices.
- Reviewed UI/UX designs to ensure usability and alignment with business requirements.
- Used ClickUp (and similar tools) for task and requirement management across client projects.
- Delivered significant improvements in visual appeal, functionality, and online visibility.

Co-Founder | DigitResults

November 2023 – June 2024 • Beirut, Lebanon

- Offered a holistic digital solution package: bespoke websites, mobile applications, social media management, digital marketing, SEO, and branding strategies.
- Integrated cutting-edge technology and strategic marketing to boost clients' online presence, drive engagement, and foster growth.

Software Developer | Syrian Lebanese Commercial Bank sal

May 2023 – May 2024 • Beirut, Lebanon

- Spearheaded the development of an Incident Management System to enhance the risk department's efficiency.
- Undertook maintenance and upgrade of crucial applications including MIS and Anti-Money Laundering (AML) software.
- Worked with IBM AS/400 systems encompassing development, maintenance, and application enhancement.
- Bolstered the bank's risk management capabilities and supported continuous improvement of operational processes.

Software Developer (Intern) | Users Love iT

June 2019 – July 2019 • Région de Lille, France

- Leveraged Salesforce's Apex, Lightning Web Components, and Flow Builder to create a task scheduling page.
- Introduced efficient, automated workflows into the scheduling system, optimizing task management.

Cyber Security Specialist (Intern) | BLOM Bank France SA

July 2018 – July 2018 • Paris, France

- Developed a 'honeypot' program and enhanced Linux capabilities.
- Gained hands-on experience with Security Information and Event Management (SIEM): functionality, installation, and management.

EDUCATION

Master of Business Administration – Business Analytics

Lebanese American University March 2024 – May 2026

Bachelor's Degree – Computer Science

Lebanese International University October 2022 – January 2024

Licence – Informatique

Université de Lille – Sciences et Technologies January 2017 – January 2021

CERTIFICATIONS

- 5-Day AI Agents Intensive Course – Google x Kaggle
- Artificial Intelligence Course – Samsung Innovation Campus
- The Online Marketing Fundamentals – Google
- Cisco Certified Network Associate Routing and Switching (CCNA)
- Cisco Certified Network Associate Security (CCNA)

LANGUAGES

Arabic (Native/Bilingual) • **English** (Full Professional) • **French** (Professional Working)

TOP SKILLS

Deep Learning • Management Information Systems (MIS) • Business Analysis