

Mohammad Walid Al Masri

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SUMMARY

Enthusiastic and detail-oriented Computer Science graduate with hands-on experience in software development and a strong foundation in programming principles. Proficient in Java, ReactJS, PHP, HTML, CSS, and JavaScript. Brings five years of customer-facing experience, offering strong communication, problem-solving, and collaboration skills. Passionate about continuous learning, building clean and efficient code, and exploring new technologies across the software development stack.

PROFESSIONAL EXPERIENCE

October 2024 – December 2024	Data Entry Clerk, Freelance	Doha, Qatar
	Managed data entry and accounting responsibilities, maintaining precise financial records, prompt transaction handling, and meticulous data organization.	
April 2023 – Present	Front Desk Customer Service, The Fithouse Gym	Beirut, Lebanon
	Provided high-quality, personalized service at the front desk of a luxury gym, managing member check-ins, inquiries, and appointments to ensure an exceptional client experience.	
March 2021– March 2023	Store Accountant, United Company for Central Markets	Beirut, Lebanon
	Managed data entry and accounting responsibilities, reconciling cash and bank deposits, preparing and submitting sales reports to HQ, ensuring accurate and precise financial records.	
December 2019 – Febraury 2020	Front End Developer Intern, TeensWhoCode	Beirut, Lebanon
	Assisted in creating and styling web pages using HTML and CSS, focusing on layout, design, and user experience.	

PROJECTS

- Ape Health Club Management System:** A full-stack web application designed to streamline health club operations. Developed the front-end using HTML, CSS, Bootstrap, and JavaScript, and implemented the back-end using PHP with PDO for secure database interactions and MySQL for data storage.

CERTICATES

- Cisco Certified Network Associate (CCNA) – Network Security** (May 2024)
- Cisco Certified Network Associate (CCNA) – CyberOps** (April 2024)
- Cisco Certified Network Associate (CCNA) – Routing and Switching** (Feb 2024)
- Cisco Certified Network Associate (CCNA) – Introduction to Networks** (April 2023) Google – Fundamentals of Digital Marketing** (June 2020)

TECHNICAL SKILLS

Java	Kali Linux	JavaScript	MySQL
Modified C++	HTML CSS	ReactJS	PHP

SOFT AND HARD SKILLS

Customer Service	Problem Solving	Upselling Techniques
Customer Support	Proactive	Work Under Pressure
Multitasking	Sales	Adaptable

EDUCATION

2020-2025	Bachelor in Computer Science, Lebanese International University	Beirut, Lebanon
2019-2020	High School Baccalaureate 2, Ras Beirut Public School	Beirut, Lebanon

LANGUAGES

English (Fluent), Arabic (Native), German (A2)