

Abdul Rahem M Dandan

+961 71 459 652 | abdulraheemdandan51@gmail.com | www.linkedin.com/in/abed-dandan

Beirut, Lebanon

SUMMARY

Dynamic IT Consultant with experience driving enterprise IT transformations and developing tailored digital solutions. Skilled in analyzing business requirements, designing IT architectures, and delivering custom software solutions to enhance operational performance. Strong communicator fluent in English and Arabic, with proven expertise in project delivery, agile methodologies, and collaboration with cross-functional teams. Passionate about leveraging advanced technologies to solve complex business challenges and support digital transformation initiatives.

PROFESSIONAL EXPERIENCE

Indigo Consulting, Murex Consultant

June 2023 – Present

- Supported enterprise clients through key phases of digital transformation, including User Acceptance Testing (UAT) and System Integration Testing (SIT).
- Designed and implemented over 100 customized financial reports using advanced Oracle SQL, optimizing data insights for leading banks across Kuwait, Egypt, and Turkey.
- Partnered with cross-functional teams to translate business requirements into functional and technical specifications.
- Delivered enhancement requests and built interfaces that improved client workflows and system efficiency.
- Contributed to large-scale IT implementation projects, focusing on quality assurance and cyber resilience.

SCOPSIS, Digital Transformation Consultant Intern

June 2022 – Aug 2022

- Designed and developed an internal incentives application, driving employee engagement through automated recognition of achievements and skill development.
- Leveraged Odoo CRM to streamline lead identification and management, enhancing the company's sales pipeline.
- Conducted market research and built structured databases, enabling data-driven decision-making for business development.
- Collaborated closely with leadership to align technical solutions with evolving business goals.

EDUCATION

Lebanese American University, Online *Master's in Engineering Management*

Sep 2025 – Present

- CGPA: 4.0/4.0

Lebanese American University, *Bachelor's in Computer Engineering*, Byblos, Lebanon

Sep 2018 – May 2023

- Twice recognized on the Dean's Distinction List, School of Engineering.
- Awarded 50% Lebanese Baccalaureate Scholarship, Google Scholarship, and Beirut AI Scholarship.
- Actively involved in leadership roles within LAU's Model United Nations, enhancing organizational, communication, and negotiation skills.

EXTRACURRICULAR EXPERIENCE

Lebanese American University Model United Nations, *Conference Management Consultant*

June 2022 – Present

- LAU's Model United Nations, Lebanon's oldest & largest simulation conferences, four locally/internationally renowned leadership programs that allow middle school and high school students to foster their interpersonal skills and enhance their public speaking, research, and negotiation techniques.
- Led coordination for Lebanon's largest simulation conferences, training students in leadership, negotiation, and public speaking.
- Served 3 times as a senior secretariat member at an international conference at the United Nations Headquarters, New York City.
- Spearheaded digital transformation of internal operations by building in-house tools using Google Sheets, Apps Script, and web technologies.
- Developed automation workflows, internal dashboards, and mini web platforms to streamline registration, communication, and reporting processes.
- Implemented cloud-based document systems, improving efficiency, transparency, and inter-team coordination.
- Managed multi-level team operations, set agendas, and facilitated weekly strategic meetings.

SKILLS & PERSONAL

Languages: Arabic (Native), English (Native), French (Basic)

IT and skills: Office Package (Word, Excel, PowerPoint), Oracle, Java, Advanced SQL, JIRA, Git, Software Testing, AI, Machine Learning, Robotics, Leadership and Project Management, Analytical Skills, Analyze Data, Data-Driven, Information Technology, Implementation Services, Innovative, Creative, Motivated, Team Member, Attention to Detail, Excellent Communication Skills, Presentation Skills

Interests: Sports (Padel, Football, Basketball), Travel (Traveled 8 countries)