

NESMA CHAMI

CONTACT



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Beirut - Lebanon

PERSONAL SKILLS

- Good at teamwork
- Initiative Punctual
- Flexible
- Quick to adapt
- Positive
- Problem-Solving
- Leadership
- Strategic Thinking

TECHNICAL SKILLS

- MS OFFICE (word, excel, PowerPoint)
- JAVA LANGUAGE
- Asp.net - Vb.net - Php language
- JAVA for mobile application
- MVC
- SQL
- Jira Query Language

LANGUAGES

- Arabic - Native
- French - Fluent (delf B2)
- English - Advanced

VOLUNTEERING

Volunteer in Lebanese Red Cross
Youth Sector - Furn Shebbak

WORK EXPERIENCE

Product Owner

Sep 2021- Aug 2025

White Stork Company

- Defined and communicated the product vision, roadmap, and key objectives in alignment with business goals and customer needs.
- Prioritized and maintained a well-groomed product backlog, ensuring clear user stories, acceptance criteria, and value-driven delivery.
- Worked closely with cross-functional teams (development, design, marketing, and sales) to ensure product requirements were understood and implemented effectively.
- Led sprint planning, reviews, and retrospectives, fostering a culture of continuous improvement and agile best practices using **JIRA Software**.
- Identified potential roadblocks early and collaborated with stakeholders to mitigate risks and ensure timely delivery.
- Practiced Scrum and Agile methodologies to facilitate efficient project development, prioritization, and collaboration among cross-functional teams.
- Employed Jira's reporting capabilities to generate and present metrics on team velocity, cycle time, and release progress during sprint reviews.

Data Entry Specialist

Dec 2019- March 2020

Central Administration of the Lebanese university

- Utilized data validation techniques to identify and correct inaccuracies in the source data before entry.
- Developed and maintained standardized data entry procedures and guidelines to streamline processes and enhance consistency.

EDUCATION

MASTER'S OF TECHNOLOGY AND SCIENCE OF INFORMATION SYSTEMS

2023

Faculty of Technology - Lebanese University

BACHELOR'S DEGREE IN MANAGEMENT INFORMATION SYSTEM

2021

Faculty of Business and Economics Administration - Lebanese University

LEBANESE BACCALAUREATE IN ECONOMICS AND SOCIOLOGY

2018

Ghobeiry Highschool - Beirut, LEBANON

CERTIFICATIONS

- Certified Product Owner (CSPO) - Scrum alliance
- AI & Agility - Scrum alliance
- Software Product Management - Coursera
- Analysis for Business Systems - Coursera
- Clients Need and Software Requirements - Coursera
- Agile Project Management with Jira Cloud - LinkedIn
- Business Planning - CentreMINE
- Mapping and Diagramming - Miro