

JANA HUSSEIN

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PROFESSIONAL SUMMARY

Detail-oriented implementation specialist with 1+ year of hands-on experience in ERP system implementation, data migration, and client onboarding. Proven track record of implementing and configuring complex business systems, managing structured data workflows, and ensuring system accuracy. Strong technical background in database operations (MySQL, SQL queries), system configuration, and process automation. Experienced in collaborating with cross-functional teams, working with subject matter experts (SMEs) to clarify business requirements, and ensuring data accuracy throughout implementation lifecycles. Skilled in troubleshooting technical issues, documenting processes, and participating in client-facing discussions in Agile environments.

CORE COMPETENCIES

- Software Implementation & Client Onboarding
- Data Migration & System Configuration
- Database Management (MySQL) & SQL Query Execution
- Structured Data Processing (CSV, Excel, JSON)
- Data Validation & Quality Assurance
- Requirements Gathering & Business Analysis
- Process Documentation & Workflow Optimization
- Client-Facing Communication & Stakeholder Management
- Issue Tracking & System Troubleshooting (Jira)
- Agile/Scrum Methodologies & Cross-functional Collaboration

PROFESSIONAL EXPERIENCE

Junior Backend Software Engineer (ERP Implementation Focus)

Acksession — Remote | April 2025 – Present

- Implemented and configured accounting functionality across existing ERP transactions (invoices, bills, payments, returns, credit memos), including system configuration, data validation, and automated workflow development
- Collaborated with accounting SMEs (Accounting Doctor and CPA) to clarify business rules and translate requirements into technical specifications, ensuring accurate financial logic implementation
- Designed and configured automated transaction workflows with built-in data validation rules to maintain data accuracy and integrity across multiple ERP modules
- Managed database operations in MySQL, including schema modifications, data migration scripts, and query optimization to support new system features
- Participated in client-facing meetings to address stakeholder questions, discuss feature requests, and provide project updates
- Developed and maintained system documentation including process workflows, configuration guides, and technical specifications for knowledge transfer
- Generated ERP reports and performed data exports in CSV and JSON formats to support operational decision-making and financial tracking
- Collaborated within cross-functional team of 12 using Agile methodologies, tracked tasks in Jira, and participated in daily stand-ups to ensure project delivery

Junior Backend Software Engineer

Acksession — Remote | October 2024 – March 2025

- Contributed to Django-based product development, implementing backend features according to defined technical requirements and business specifications
- Performed database operations and data processing tasks to support feature development and system maintenance
- Collaborated with frontend developers to ensure seamless system integration and align backend behavior with user interface requirements
- Tracked development tasks and managed workflow using Jira within an 8-person Agile team environment

Backend Software Engineer Intern

Acksession — Remote | June 2024 – September 2024

- Completed Django framework training through hands-on backend development, contributing to API development for larger system features
- Collaborated with development team on building backend features and resolving bug fixes, gaining practical experience in database operations and Django workflows

Backend Software Engineer Intern

Numbase Group — Beirut, Lebanon | January 2024 – May 2024

- Developed HR management system using Django, focusing on data structure design and backend implementation
- Built supplementary React-based project to gain exposure to frontend technologies and full-stack development workflows

TECHNICAL SKILLS

Implementation & Data: Software onboarding & configuration, data migration, system integration, structured data processing (CSV, JSON), data validation & quality assurance, process documentation

Databases: MySQL (SQL query writing and execution, database operations, schema design)

ERP & Business Systems: Accounting modules, transaction workflows (invoices, bills, payments), ERP reporting, system configuration

Programming: Python, PHP, Java, C#

Frameworks: Django, Django REST Framework (DRF)

Tools: Git, VS Code, Jira, pytest

Methodologies: Agile/Scrum, requirements gathering, system analysis, data validation, troubleshooting, process improvement

PROJECTS

Medical Laboratory Management System

- Developed PHP web application for patient scheduling, lab results management, and workflow automation
- Designed role-based access control system and implemented data validation processes for end users and administrators

EDUCATION

Bachelor's Degree in Management Information Systems (MIS)

Lebanese University | 2020 – 2023