

Patrick Abboud

Product Consultant | Developer | Technical Consultant

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Summary

Technical Consultant | Software Developer | Solutions Specialist

Results-driven professional with 3+ years of experience in **software development, technical consulting, and system integration**. Expertise in **analyzing business needs, designing scalable solutions, and delivering client-focused technical projects**. Strong background in **custom development (InfoBasic, JavaScript, SQL), process automation, and cross-functional collaboration**. Adept at bridging technical and operational gaps, training teams, and optimizing workflows for diverse industries.

Experience

App Developer - Freelance

Self-Employed | Nov 2025 – Present

- Design and deploy mobile applications with a focus on clean UI and usability.
- Integrate AI into development workflows and app features to improve efficiency and user experience.
- Manage the full app lifecycle, from requirements and design to testing and iteration.
- Collaborate with clients to deliver scalable, functional solutions.

IMS – Information Management Solutions (ITG Company)

Product Consultant | Nov 2023 – Oct 2025 | Lebanon

- Led full technical lifecycle for T24 projects, ensuring seamless integration and functionality.
- Developed and debugged InfoBasic routines, multi-threaded services, and custom reports.
- Authored Technical Specification and Installation Guides, improving delivery consistency.
- Provided training and orientations to clients and internal teams, enhancing adoption efficiency.
- Acted as Financial Crime Mitigation Officer, supporting compliance through automation.

Junior Product Consultant | Nov 2022 – Nov 2023 | Lebanon

- Supported client-based developments and managed JIRA issue tracking.
- Built InfoBasic scripts and custom reporting solutions.
- Contributed to smoother product deployments across multiple environments.

WizardSolutions

Internship Trainee | Sep 2022 – Oct 2022 | Lebanon

- Assisted in Cloud ERP development and PHP programming.
- Provided technical support and system troubleshooting for ERP modules.
- Gained experience in database interaction, backend logic, and cloud deployment.

Event & Operations Roles – UAE & Egypt (2022)

- Supported the openings of AHM Sahel and 25hours Hotel Dubai, managing high-volume operations and VIP guest experiences in fast-paced international environments.

Key Achievements

- Delivered 10+ T24 projects end-to-end, reducing integration time by 30%
- Authored technical guides adopted by 5+ clients, standardizing deployments
- Trained 30+ users on T24, improving adoption rates by 40%
- Automated compliance workflows, cutting manual review time by 25%

Education

Arab Open University – B.Sc. Computer Science (2018–2021)

Skills

Technical: InfoBasic, JQL, UNIX, T24 Transact, JavaScript, SQL, PHP, JIRA, Git

Consulting: Requirements Analysis, Documentation, Client Training, Solution Design

Soft Skills: Problem Solving, Communication, Cross-Functional Collaboration

Certifications

- Microsoft Office Specialist – Master
- Analyze Data with SQL
- JavaScript Programming Course