

Profile Summary

Social Work professional with 10 years of experience in humanitarian and community development programs, specializing in child protection, community engagement, and inclusive governance. Proven track record in leading multi-regional teams, coordinating with UN agencies and municipalities, developing strategies and tools, and managing partnerships. Strong background in monitoring & evaluation, capacity building, and participatory approaches in complex contexts.

Professional Skills

- Community Engagement & Participation
- Team Leadership & Capacity Building
- Strategy Development & Logical Frameworks
- Partnership & Stakeholder Management
- Program & Project Coordination
- Inclusive Governance & Localization
- Monitoring, Evaluation & Learning (MEL)
- Child Protection Programming

Work Experience

himaya NGO – Child Protection & Community Engagement, Lebanon

2017-Present

Team Leader – Prevention Program | June 2022 – Present

Community Mobilizer | Jan 2018 – May 2022

Facilitator | Jan 2017 – Dec 2017

Key Leadership & Coordination Responsibilities (Team Leader)

- Coordinated child protection prevention interventions across 5 governorates in Lebanon, in close collaboration with Program and Area Managers, ensuring contextualized and timely implementation.
- Led and supervised a prevention team of 5 frontliners across 2 governorates, overseeing planning, scheduling, performance follow-up, coaching, and capacity building.
- Established and strengthened 10+ partnerships annually with UN agencies (UNICEF), municipalities, schools, NGOs, INGOs, and private-sector actors, reinforcing community-based child protection and referral networks.
- Led the Social and Behavioral Change (Qudwa) approach within Himaya in coordination with UNICEF, including staff capacitation, monitoring of initiatives, and reporting.
- Contributed to the development of strategies, logical frameworks, and MEL tools (Children Municipal Councils, Youth and Volunteering Networks, mobilization strategies), and drafted concept notes, MOUs, proposals, and donor reports.
- Supported emergency and conflict-response interventions, coordinating with local partners and authorities in the South and Beirut, managing teams under crisis conditions, and adapting response strategies.

Program Implementation & Community Engagement (Earlier Roles)

- Designed and delivered trainings and awareness sessions for children, youth, caregivers, and stakeholders.
- Supported the design, implementation, and evaluation of the Safe Park project (supporting the establishment of safe public spaces in multiple areas) and capacity building of community mobilizers across multiple governorates.
- Conducted needs assessments and regular field monitoring visits, identifying implementation gaps, proposing corrective actions, and improving quality of community-based interventions and initiatives.
- Identified and referred children at risk in coordination with case management teams.

Community Engagement Consultant, UNDP, Beirut

Nov 2021 – Sep 2023

- Supported the establishment and coordination of a neighborhood committee following the Beirut explosion, strengthening community-led recovery efforts.
- Facilitated participatory planning and trainings on advocacy, project development, and stakeholder engagement, enhancing community leadership and ownership.
- Coordinated with local authorities, NGOs, and partners to integrate community priorities and promote inclusive and sustainable interventions.
- Supported the development of communication and outreach strategies and organized community activation events to increase visibility and engagement.

Evaluator (Mid-term Programmatic Review) – Consultancy, Out Of the Box, Beirut

Dec 2021 – Feb 2022

- Supported a mid-term evaluation through systematic data collection, categorization, and analysis for a donor-funded child protection project, synthesizing findings to support program learning and reporting.

Coaching & Teaching Experience

Academic Coach – Saint Joseph University, Beirut (2023–Present): Coaching social work students implementing community development projects, including internship supervision and applied field guidance.

Education

Master's Degree in Social Work (Social Development) – With Distinction

Saint Joseph University, Beirut | 2017–2020

Bachelor's Degree in Social Work (Community Development) – Valedictorian

Saint Joseph University, Beirut | 2014–2017

Training

- Inclusive Service Delivery & SDGs – The Hague Academy (Netherlands, 2021)
- UNICEF C4D – Training of Trainers in Community Engagement (2020)
- Represented Himaya at NACCW & CYCNet World Conference (South Africa, 2019)

Languages & Digital Skills

- Arabic (Native) | English & French (Fluent)
- MS Office | Databases & reporting tools (RIMS, Oracle)

Additional Experience

Founder & Content Manager – @todoinlebanon

- Founded and manage a digital platform promoting citizenship, tourism, and community-based activities across Lebanon.
- Develop content highlighting local initiatives, cultural sites, and positive civic engagement.

Entrepreneurial Experience – Silent Partner (Food & Beverage Sector)

- Co-involved in strategic and operational decision-making, including staff coordination, customer experience, budgeting, and supplier relations.
- Supported day-to-day operations and business sustainability in a fast-paced service environment.

Former Member – World Association of Girl Guides and Girl Scouts (2010–2019)

- Long-term engagement in civic participation, leadership, and community service initiatives.