



ALI KANAAN

PROFILE

I am seeking a challenging career that will benefit me and the company I work with, where I can connect my skills and passion and turn it into a great customer experience.

WORK EXPERIENCE

- D.FY stores** 2023-2024
supervisor
 - Oversee daily operations and ensure smooth functioning of retail environment.
 - Provide exceptional customer service to enhance customer satisfaction and loyalty.
 - Achieve and exceed sales targets through effective team leadership and motivation.
 - Supervise and train staff to maximize productivity and performance.
 - Manage inventory, implement promotional strategies, and maintain store cleanliness and organization.
- Mikesport** 2019-2023
Sales representative
 - Establish and maintain a good working relationship with team members.
 - Greet and welcome customers and assist them in choosing their items.
 - Promote, upsell/cross sell the items.
 - Provide the customers with specific and detailed information about the items.
 - Organize, check and restock all items over a specific area.
 - Assist the customers by holding the products and escorting him/her to the cashier.
 - Reorganize the store by the end of the shift before leaving.
 - Hires and trains a new team of sales representative.

REFERENCE

Provided upon request

CONTACT

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Beirut, Leabon

EDUCATION

2020- present
LIU UNIVERSITY

- computer engineer

2019
HIGH SCHOOL

- BAC II in general sceince

SKILLS

- Computer skills
- Team management
- Adaptability
- Problem solving
- Customer service

LANGUAGES

- Arabic (Fluent)
- English (Fluent)
- French (basic)