

LOUKMAN AL KHODER

IT & NETWORK SYSTEMS SPECIALIST

Lebanon • Open to Relocation & Opportunities
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PROFESSIONAL SUMMARY

Results-driven IT professional with over 18 years of hands-on experience in network administration, computer systems maintenance, and technical support. Skilled in troubleshooting complex IT issues, implementing new technologies, and delivering reliable solutions in both military and private sector environments. Known for integrity, strong work ethic, and a commitment to continuous professional development. Adept at managing hardware/software upgrades, data recovery, security protocols, and providing exceptional customer service.

CORE COMPETENCIES

• Network Setup (LAN/WLAN) • Hardware & Software Maintenance • IT Troubleshooting & Support • Windows OS Installation & Mgmt • Data Recovery & Backup	• Printer & Peripheral Setup • Cloud Services Configuration • Security Threat Management • ArcGIS Mapping & Data Entry • Technical Training & Support
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PROFESSIONAL EXPERIENCE

IT Specialist – Network & Computer Maintenance

Tripoli, Lebanon | 2023 – 2024

- Maintained and upgraded computer systems, networks, and IT infrastructure
- Installed, configured, and shared printers and peripherals to meet operational requirements
- Provided comprehensive technical support and resolved hardware/software issues efficiently
- Designed and implemented new technology solutions and computer deployments
- Monitored system performance and optimized software components for reliability

IT Technician

Lebanese Army | 2012 – 2022

- Performed routine and advanced maintenance on computer hardware and software systems
- Managed accurate data entry and record-keeping for operational needs
- Utilized ArcGIS software to create, edit, and maintain detailed geographic maps and spatial data

IT Entrepreneur & Store Owner – SpeedNet

Jdaidet Al-Kaitea, Akkar, Lebanon | 2005 – 2012

- Founded and operated a successful computer, mobile, and networking retail & service store
- Delivered end-to-end network setup (LAN/WLAN), configuration, and troubleshooting for residential and business clients
- Specialized in data recovery, hardware repair, and Windows OS installation & optimization
- Configured internet connectivity, cloud services, and ensured robust security threat management
- Provided expert technical support, resolved complex business IT problems, and built long-term client relationships
- Managed inventory, trading operations, and continued personal professional development in emerging technologies

EDUCATION & CERTIFICATIONS

EDUCATION Baccalauréat Technique Al Shamael Technical Institute 2012	CERTIFICATIONS Cisco IT Essentials 2.0 Industry-recognized certification in IT fundamentals, hardware, software, and networking
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References available upon request • Committed to excellence and integrity in every project