

Jana Karra

Associate Product Manager | Product & Agile Delivery Specialist

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Summary

Product and Agile delivery professional with 4+ years of experience in software development environments, specializing in product coordination, requirements breakdown, Agile execution, and cross-functional collaboration. Experienced in translating business needs into user stories and acceptance criteria, supporting feature delivery, performing functional testing and quality checks, and maintaining product documentation across digital platforms. Strong analytical mindset with hands-on exposure to SaaS product development, backlog management, continuous improvement, and market research to inform roadmap decisions.

Work Experience

Associate Product Manager

Jan 2025 - Present

Interphase • - Tripoli

- Translated business needs and stakeholder input into structured user stories, acceptance criteria, and feature scopes, enabling predictable delivery across 12+ sprints.
- Defined and refined product requirements and backlog items in collaboration with 10+ stakeholders, prioritizing work against business impact.
- Coordinated Agile delivery across development, QA, and design teams, ensuring features aligned with intended user experience throughout implementation.
- Performed functional testing and quality checks during release validation, documenting issues and supporting release readiness.
- Conducted market and competitor research to identify product gaps and inform roadmap decisions; maintained product documentation including workflows and sprint release notes.

Scrum Master

Jun 2023 - Dec 2024

Interphase • - Tripoli

- Facilitated Agile ceremonies for 2 cross-functional teams (4-6 members each), ensuring consistent sprint planning, review, and retrospectives.
- Managed and tracked 20+ tasks per sprint cycle, improving delivery predictability and workflow visibility.
- Identified, documented, and resolved delivery blockers across 12+ sprint cycles, improving team efficiency and collaboration.
- Supported backlog grooming and prioritization with product stakeholders to align on feature scope and business requirements.
- Ensured smooth communication between QA, development, and design teams throughout the SDLC, supporting release readiness and quality checks.

Frontend Developer

Jun 2022 - May 2023

Interphase • - Tripoli

- Delivered and improved 5+ core platform features across 10+ web modules with a focus on usability and responsiveness.
- Performed cross-browser testing and UI validation to ensure consistent user experience across major browsers.
- Collaborated with designers, backend developers, and QA engineers to implement and validate features across 15+ Agile sprints.
- Participated in functional issue identification and supported debugging during release cycles.

Education

City University of Tripoli

Oct 2017 - Aug 2022

Electronics and Computer Engineering | Engineering Diploma

GPA: 4.41/4.50

Languages

Arabic (Native), English (Fluent), French (Basic)

Skills

Product Requirements & User Stories, Functional Testing, Testing & Quality Assurance, Product Documentation, Market & Competitor Research, UX / Product Design Collaboration, Backlog Management & Prioritization, Continuous Improvement, Jira, Confluence, Figma, SaaS product exposure