

Carla Antonios Boulos

Sales Associate

CONTACT

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PROFESSIONAL SUMMARY

- Dynamic and driven professional with extensive experience in customer-facing roles, particularly in retail and sales. Skilled in handling cash transactions, managing customer relations, and working in fast-paced environments. I am looking to transition into a more challenging role, seeking opportunities for career growth and advancement beyond my previous experience as a sales associate. Eager to develop new skills and take on more responsibilities in a management or leadership capacity.

WORK EXPERIENCE

Sales Associate- 2024/2025
Les Amis

- Assisted customers in selecting and purchasing merchandise while maintaining a high level of customer satisfaction.
- Responsible for opening and closing the store, managing the inventory, and ensuring the store was well-presented at all times.
- Eligible for taking more responsibilities including assisting training new employees.

Call center operator- 2023/2024

Ministry of Food

- Managed customer inquiries over the phone with a focus on delivering excellent service and ensuring accuracy.
- provided product information and handled any customer complaints ensuring resolutions were provided.

Sales Associate- 2021/2023

Azadea

- Engaged with customers, providing an exceptional customer service.
- Managed cash transactions and ensured accurate cash handling.
- Assisted with stock replenishment ensuring the floor was well-stocked and products were clearly displayed.
- Provided customer service in a fast paced environment.

SKILLS:

- Cash handling
- POS systems
- Customer service
- Team collaboration & training
- Inventory management
- Strong communication skills

EDUCATION

Lebanese University

Bachelor in Audiovisual and currently studying Translation