

Elie Gerges

IT Administrator | Technical Consultant | Database & ERP Specialist

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Summary

Experienced IT Administrator and Technical Consultant with over three years of specialized expertise in managing and implementing ERP systems, Oracle databases, and server infrastructure. Proven success in optimizing and maintaining IT environments across multiple industries, focusing on system performance, data security, and infrastructure deployment. Adept at delivering client-focused solutions, providing training, and ensuring smooth technical operations. Strong problem-solving skills with a commitment to driving operational excellence and efficiency.

Experience

Technical Consultant – Jun 2025 – Sep 2025 (Contract-Based)

Macrovision, Lebanon

- Led data implementation projects, ensuring seamless integration of complex systems for over 10 clients across various industries.
- Provided technical consultancy to optimize data pipelines, resulting in a 30% improvement in processing speed and reducing system downtime by 15%.
- Analyzed client requirements and designed custom technical solutions to meet data management and analytics needs.
- Conducted comprehensive system audits and provided recommendations that enhanced data accuracy and streamlined workflows by 20%.
- Collaborated with cross-functional teams to deliver high-quality data solutions, ensuring adherence to project timelines and technical specifications.
- Delivered training sessions to client teams on best practices for data implementation and system utilization, improving internal team efficiency.
- Managed post-implementation support, troubleshooting technical issues, and providing continuous performance optimization for clients.

Technical Consultant - May 2022 – May 2025

Itec, Beirut, Lebanon

- Implemented and managed JD Edwards (JDE) systems, while orchestrating Oracle Database administration.
- Led Oracle database installations, upgrades, and smooth migrations across environments.
- Optimized database performance by conducting thorough tuning and fine-tuning processes.
- Enforced robust database security policies and controlled access permissions.
- Implemented Oracle technologies, such as WebLogic Server, Database Server, Deployment Server, and Enterprise Server.
- Configured and supported complex multi-tier system architectures to ensure smooth operations.
- Collaborated in the development of technical standards, including hardware sizing and validation of project specifications.
- Supported technical documentation by contributing to copywriting and content creation.
- Delivered comprehensive technical training and support, improving client and team proficiency in Oracle solutions.
- Ensured business continuity through proactive database recovery and backup procedures.

IT Operator - March 2022 – May 2022

Banque D’habitat Bank, Beirut, Lebanon

- Supervised and optimized Oracle Database performance, ensuring high availability and efficiency.
- Managed critical database backup processes, disaster recovery protocols, and data restoration tasks.
- Conducted routine server and hardware maintenance, troubleshooting issues, and implementing timely fixes.
- Administered network configurations and resolved connectivity issues across multiple devices and systems.
- Monitored system performance metrics and executed necessary adjustments to maintain stability.

Education

Cybersecurity Online Professional Diploma - Sept 2024 – Aug 2025

American University of Beirut (AUB), Lebanon

- Gaining in-depth knowledge of modern cybersecurity threats and mitigation techniques, including risk management and threat intelligence.
- Developing expertise in security frameworks, network security protocols, and best practices to secure enterprise IT systems and data.

Bachelor's in Management Information Systems (MIS) - 2022

University Notre Dame - Louaize (NDU), Lebanon

- Acquired a comprehensive understanding of IT systems, business management, and the integration of technology with business processes.

Certificates & Courses

- Oracle Cloud Infrastructure 2023 AI Certified Foundations Associate (Feb 2024)
- Oracle Cloud Infrastructure 2022 Certified Foundations Associate (Nov 2023)
- Discover and Train in Cybersecurity (Apr 2024)
- Oracle Database Explorer OCI (Jan 2023)
- Diploma in Python (Sept 2024)
- HTML & CSS3

Technical Skills

- **ERP:** JD Edwards
- **Database Management:** Oracle Database, SQL, PL/SQL, Sybase
- **Operating Systems:** Linux, Windows Server
- **Web Technologies:** WebLogic (12c, 14c)
- **Programming Languages:** Visual Basic, Shell Scripting, JavaScript, Java
- **Development Tools:** Visual Studio 2015, Sublime Text 3
- **Business Intelligence:** Power BI
- **Productivity Tools:** Microsoft Office, Microsoft Project
- **Networking:** JDE Security, VPNs, Networking Concepts
- **Security:** Security Concepts and Products
- **Cloud Infrastructure :** Oracle Cloud Infrastructure (OCI)

Skills & Expertise

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| <ul style="list-style-type: none">• Project Management• Strategic IT Planning• Client Relationship Management• Technical Documentation• Vendor Management• Business Process Analysis• Risk Assessment• IT Troubleshooting• Time Management• Cross-functional Collaboration | <ul style="list-style-type: none">• Team Leadership• Client Training & Support• Systems Analysis• Data Backup & Disaster Recovery• Service Level Agreement (SLA) Management• Cost Optimization• Stakeholder Communication• Process Improvement• Compliance Management• Problem Resolution |
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Languages

Arabic: Native | **English:** Fluent | **French:** Fluent