



Anthony Lakiss

Junior Software Developer | Computer Science Graduate

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Languages: Arabic, English, French, Russian

Professional Summary

Computer Science graduate with experience in chatbot development, automation, business operations management, and customer-focused technical solutions. Skilled in Java, JavaScript, PHP, C++, C#, ASP.NET, and networking fundamentals. Strong analytical and problem-solving abilities with experience working in fast-paced environments.

Technical Skills

- Programming Languages: Java, JavaScript, PHP, C++, C#, VB.NET, HTML, ASP.NET
- Development Tools: Visual Studio Code, Visual Studio, NetBeans IDE, Eclipse, Android Studio
- Networking & IT: Networking Fundamentals, Cisco Packet Tracer, Hardware & Software Troubleshooting, IT Support
- Design & Productivity: Adobe Photoshop, Adobe Illustrator, Adobe Dreamweaver, Microsoft Office Suite
- Soft Skills: Teamwork, Time Management, Problem Solving, Communication Skills

Professional Experience

- Telegram Chatbot Developer | 2024 at BmCase company in Moscow.
Developed a Telegram chatbot to automate customer communication and provide product information for a mobile accessories business. Implemented real-time content update functionality to improve operational efficiency.
- Business Operations & Retail Management | 2017 – 2022 at Lakiss Shop
Managed daily retail operations including inventory management, vendor coordination, customer service, and sales optimization.

Education

- Master's Degree in Computer Science | RUDN University, Moscow, Russia | 2025
- Bachelor of Science in Computer Science | Al Kafaat University, Lebanon | 2021

Certifications

- Cisco IT Essentials Certificate | 2024
- French Language Certificate (B1) | Lebanese University | 2016
- First Aid Certificate | Lebanese Red Cross | 2014
- Advanced Employee Training Course