

Profile

Marketing student with experience in customer relations, communication, and fast-paced work environments. Skilled in teamwork, organization, and customer service. Seeking an internship or entry-level opportunity in marketing, business operations or customer experience to further develop professional skills and contribute to company growth.

- Skills
- Customer Communication & Relationship Building.
 - Team Collaboration.
 - Problem Solving.
 - Organization & Time Management.
 - Cash Handling & Operations.
 - Adaptability & Fast Learning.

Experience

Intimissimi (Azadea group)

1-10-2025 - Present

Customer Service & Sales Associate.

- Assisted customers by understanding their needs and providing personalized recommendations.
- Maintained organized stock displays and supported daily store operations.
- Collaborated with team members to achieve sales and customer service goals.

Grace of Earth

19-2-2024 - 31-5-2025

Customer Service & Sales Associate.

- Interacted with customers from diverse backgrounds while delivering a positive customer experience.
- Managed cashier responsibilities, stock organization, and day-to-day operational tasks independently.
- Adapted communication style to different customer needs and situations.

Mouftah El Chark

1-6-2023 - 14-2-2024

Customer Service & Sales associate.

- Assisted customers in a professional retail environment while ensuring high service standards.
- Managed daily cash transactions accurately and supported store organization.
- Collaborated with team members to maintain efficient store operations and meet daily objectives.
- Developed adaptability and multitasking skills in a fast-paced environment.

Clean For Less

31-3-2022 - 27-5-2023

Receptionist/ Operations Coordinator.

- Coordinated customer orders, item tracking, and delivery communication to ensure smooth daily operations.
- Managed front-desk responsibilities and handled customer inquiries professionally.
- Worked closely with warehouse and delivery teams to improve workflow efficiency.

Education

Arab Open University
Business Marketing

Language

Arabic, English, French

