

Naja Bou Ghader

Aley, Lebanon | (+961) 76715542 | najaboughader@gmail.com

Work Experience

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- Software Developer & Automation Specialist – Freelancer (Remote)** Jun 2025 - Present
- Develop full-stack software solutions for Biktal (Aley, Lebanon) and other clients across multiple industries, delivering projects remotely.
 - Built an Auto Service Cars System from scratch using .NET 10 MVC and Web API, covering end-to-end vehicle service management with a clean architecture and RESTful backend.
 - Developed a Shipping & Marketing Web Platform combining shipment tracking and logistics management with integrated marketing tools and campaign analytics.
 - Customize and improve a client's Laravel POS system by adding new features, optimizing workflows, and improving performance.
 - Provide technical consulting on hosting, deployment, and cloud setups for web and mobile applications.
 - Design and implement AI automation workflows using n8n, applying skills from the AI Agents Bootcamp (Sinan Abou Hamdan).
- Data Entry Intern – IFP Group, Lebanon** Apr 2025 – Jun 2025
- Achieved 99% data accuracy through systematic validation, correction, and verification of CRM datasets.
 - Detected inconsistencies and contributed to improving cross-department data quality processes.
 - Applied QA-style verification techniques to ensure consistency, traceability, and data integrity.
- IT Technician – X-Gaming Lounge, Lebanon** Jul 2024 – Jan 2025
- Conducted root-cause analysis on system failures and reduced downtime by 40%.
 - Performed systematic testing of hardware/network configurations to identify and resolve issues.
 - Documented troubleshooting procedures and issue patterns to support quality improvements.
- Full Stack Developer Intern – Bluering, Lebanon** Apr 2024 – May 2024
- Developed and executed API test cases using Postman to validate backend reliability and correctness.
 - Implemented automated unit tests (JUnit) for Spring Boot services to prevent regressions.
 - Collaborated with senior engineers to identify defects early in the development cycle.
 - Designed stable database schemas and backend logic with a focus on reliability and edge-case handling.

Skills

QA & Testing: Manual Testing, Regression Testing, Exploratory Testing, Test Case Design, Bug Reporting, Risk & Edge-Case Analysis, QA Documentation.

Automation & Tools: JUnit, Postman, GitHub Actions, CI/CD, n8n (AI Agents), API Testing, Basic test automation scripting.

Programming: Java, JavaScript, C#, HTML/CSS.

Frameworks: .NET 10 MVC, Web API, Spring Boot, Angular, Node.js, React.js, Laravel.

DevOps / Cloud: Docker, Kubernetes, Jenkins, Terraform, AWS (EC2, S3, IAM), Google Cloud Console.

Databases: MySQL, MongoDB, PostgreSQL, Microsoft SQL Server, Firebase.

Tools: Git, IntelliJ IDEA, VS Code, Microsoft Dynamics CRM, Slack, Google Developers Platform.

Education

B.Sc. Computer Science

Modern University for Business and Science (MUBS) – Lebanon

Dec 2021 – Apr 2025

Certifications

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- **AI Automation Expert Program** – Sinan Abou Hamdan (Ongoing)
 - **AWS re/Start** – Cloud Computing (2025)
 - **Full Stack Developer Bootcamp** – CodePact (2024)
 - **DevOps Certification** – Park Innovation (2023–2024)

Language

Arabic (Native), English (Fluent)