Issam Al Muallem

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SUMMARY

Computer Science graduate and Information Security Officer with a strong interest in cybersecurity, AI, and technology. I enjoy building practical solutions, analyzing security challenges, and continuously improving my technical skills. I am always learning, exploring new ideas, and working to create meaningful impact through secure and efficient technology.

EDUCATION

Lebanese International University — Beirut, Lebanon
Bachelor of Science in Computer Science — 2022 – 2025
GPA: 3.47 - With Honors

WORK EXPERIENCE

BLUE Fintech — Beirut, Lebanon
Information Security Officer — March 2026 – Present

- Monitor and analyze security events using Wazuh SIEM, investigate alerts, review logs, and escalate suspicious activity based on severity and business impact.
- Created Wazuh dashboards to monitor firewall denied connections, VPN activity, Suricata alerts, and security events.
- Ensure servers and systems remain patched, secure, and up to date.
- Investigate security incidents and provide remediation recommendations.
- Implement and maintain security controls to protect sensitive data.

JA Square – Port of Beirut — Beirut, Lebanon
IT Support Specialist — July 2025 – March 2026

- Provided hands-on IT support for hardware, software, and network-related issues in an enterprise environment.
- Installed, configured, and maintained end-user devices, printers, and workplace IT equipment.
- Created and managed user email accounts and internal communications.
- Created and managed user accounts in Active Directory.
- Managed the CAMA system by creating users and implementing role-based access control.
- Supported the implementation of IT and basic cybersecurity standards.

CNS – Cybersecurity Internship Program — Beirut, Lebanon
Cybersecurity Intern — March 2025 – July 2025

- Participated in a structured red-team cybersecurity internship.
- Solved Capture the Flag (CTF) challenges involving web exploitation and networking.
- Practiced exploitation techniques including reverse shells.

PROJECTS

Electric Billing Management System
Designed and developed a web-based platform that automates bill generation from digital meter readings, supports secure online payments, and provides real-time consumption monitoring. Built user and admin dashboards for subscription management, billing history, account control, and system monitoring, improving efficiency, transparency, and reducing paper-based processes.
Technologies Used: HTML, CSS, PHP, JavaScript, MySQL, Bootstrap.

SOC Command Center – AI-Assisted Security Operations Platform
Designed and developed an AI-assisted SOC platform integrating Wazuh SIEM monitoring, real-time alert triage, IOC extraction, MITRE ATT&CK mapping, incident response plan generation, security case management, RBAC, JWT authentication, and report exporting. The platform combines cybersecurity operations with AI-driven investigation workflows, RAG-based knowledge search, and local LLM integration.
Technologies Used: React, Vite, Tailwind CSS, Laravel, FastAPI, Wazuh, JWT, RAG, Elasticsearch, REST APIs, Local LLMs.

SKILLS

- Cybersecurity: SIEM Monitoring, Log Analysis, Firewalls, IDS/IPS, Endpoint Security, Incident Response, Wazuh, Kali Linux, Burp Suite.
- Programming: Python, PHP, Laravel, MySQL, React, FastAPI, JWT, HTML, CSS, JavaScript, RAG, Local LLMs.

CERTIFICATIONS

- Cisco Networking
- Cisco CyberOps & Network Security
- Cisco Introduction to Cybersecurity
- Ethical Hacking
- Generative AI for Everyone

LANGUAGES

English, Arabic.