



PROFILE

Motivated IT educator and specialist with comprehensive experience in designing and delivering impactful training sessions, skilled in optimizing technological resources to support organizational and educational goals. Proven ability to troubleshoot and resolve diverse IT challenges swiftly, combined with a strong foundation in computer and telecommunication engineering, enabling a holistic and innovative approach to complex technical issues. Passionate about integrating multimedia skills and emerging technologies to foster a dynamic and engaging learning environment.

CONTACT

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LANGUAGES

Arabic: native language
English :Good
French : Good

KASSEM AL HASSAN SHOKER

EDUCATION

Lebanese international university

2017 – 2020

- Graduated with master's degree in telecommunication and computer engineering.

Lebanese international university

2014 – 2017

- Graduated with Bachelor's degree in telecommunication engineering.

WORK EXPERIENCE

NEW VISION TV [IT specialist]

2024–2025

- Edited and produced video content , technical assistance provided to users experiencing issues with hardware, software, or other IT-related problems

Pearl of Beirut hotel [IT help desk support]

2022–2024

- Provided technical support and troubleshooting for various IT issues, ensuring minimal downtime.
- Managed and maintained IT infrastructure including servers, workstations, and networking devices to ensure optimal performance.

Lebanese organization of studies and training [IT educator]

2019–2022

- Developed and delivered IT training programs for staff and students, enhancing technical proficiency and knowledge sharing.

SKILLS

Operating System:

- Windows 7,8,10 and XP,Linux.

Software Apps:

- NetBeans,
- Visual studio
- Android studio,
- SQL Management Studio
- Microsoft Office Suite, Xampp

Programming Languages:

- Java, C, HTML, CSS,PHP, JavaScript.

TRAINING

- Participated in a small satellite programming technology workshop in collaboration with the Lebanese Army, Istanbul Technical University, and the Lebanese International University.
- I also took part in an Arduino programming workshop.