

Wissam Dergham

+961 76 488 172 | wissamdergham454@gmail.com | [LinkedIn Profile](#) | Beirut, Lebanon

PROFESSIONAL SUMMARY

Ambitious Data Analytics Master's student with strong skills in business analysis, system design, and databases. I possess a strong analytical mindset with the ability to collaborate with stakeholders and technical teams to deliver user-focused, high-quality software solutions. Eager to contribute to dynamic and client-facing digital projects.

EDUCATION

Lebanese American University | Beirut, Lebanon

Aug. 2025 – Present

Master of Science in Data Analytics

- CGPA: 4.0/4.0

Lebanese American University | Beirut, Lebanon

Sep. 2022 - May 2025

Bachelor of Science in Business with an emphasis in Information Technology Management

- CGPA: 3.95/4.0

EXPERIENCE

Computer Lab Assistant

Aug. 2025 – May 2026

LAU Adnan Kassar School of Business | Beirut, Lebanon

- Installed, configured, and maintained computer systems and educational software to ensure efficient lab operations.
- Provided technical support and troubleshooting for computer hardware and software.
- Assisted students and faculty with technical issues, software usage, and laboratory equipment during academic sessions.

Business Analyst Intern

Sep. 2024 – Nov. 2024

Productra | Remote

- Validated and assessed business ideas, determining their potential success and strategic fit.
- Developed financial models to evaluate cost structure, ROI, revenue, and profitability.
- Prepared analytical reports outlining project feasibility, market demand, potential risks, competition, and complexity.

Business Analyst Intern

July 2024 – Sep. 2024

SecuFleet | Remote

- Collected and analyzed data to identify meaningful insights and support business decisions.
- Conducted research to recognize potential opportunities and areas of improvement.
- Assisted in preparing business reports and presentations to communicate findings with stakeholders.

Administrative Assistant Intern

Aug. 2023

Amideast Lebanon | Beirut, Lebanon

- Entered registration data using ProClass software system.
- Drafted daily reports to the management detailing the progress of educational programs.
- Managed phone calls and clients' follow-up to ensure effective communication and support.

SELECTED PROJECTS

Streamlit KDD Analytical Application

Jan. 2026 – Apr. 2026

Built an interactive Python and Streamlit application implementing the full Knowledge Discovery in Databases (KDD) pipeline, including data collection, preprocessing, machine learning modeling, and insight visualization.

Machine Learning Predictive Application for Healthcare

Jan. 2026 – Apr. 2026

Created a customized 2-in-1 machine learning solution connected to a web application, enabling hospitals to predict patient medication adherence and hospital readmission risk scores.

Business Intelligence Tableau Dashboard

Jan. 2026 – Apr. 2026

Developed an interactive and dynamic Tableau dashboard to analyze superstore data across three dimensions: sales, profit, and quantity, providing key insights for data-driven decision-making.

System Analysis and Design Project – Undergrad. Capstone Project

Jan. 2025 – May 2025

Designed a multi-departmental information system using use-case diagrams, DFDs, data modeling, and functional specifications based on stakeholder interviews and process analysis.

SKILLS

TECHNICAL: Tableau, Microsoft Excel, Google Data Studio (Looker Studio), SPSS, R, SQL, HTML, CSS, Vibe Coding (Python), Figma, Canva, and Visual Basic Programming

LANGUAGES: Native Arabic, Advanced English, and Basic French

AWARDS

Best Poster Award in Research Area (Field of Business) – LAU Research Day, 2025

For a research paper titled “Key Success Factors of Effective Strategies in Times of Crisis,” based on a systematic review of 65 scholarly articles and complemented by a framework on how businesses can navigate crises. Awarded first place among five competing teams.

Second Place Winner – LAU Case Competition, 2024

Qualified to the final stage and presented a comprehensive consulting case analysis. Achieved second place among participating teams.

CERTIFICATIONS

- Model Arab League Trainer - LAU Simulation Models, 2024
- GMI Career Readiness Program Alumnus – Global Mentorship Initiative, 2024
- Aspire Leaders Program Alumnus – Aspire Institute, 2023
- UNDP Youth Leadership Program Alumnus – Youth Leadership Program Lebanon, 2023