

Islam Mansour

Lebanon-Beirut 

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Dynamic and motivated professional with a Master's in Human Resources Management and a Bachelor's in Hospitality Management. Experienced across HR, hospitality, and training roles, with proven ability to lead teams, manage operations, and deliver results under pressure. I've learned that a great job title doesn't solve problems under pressure, and years on a calendar don't teach you how to handle people with empathy and precision. My background isn't traditional, but my skill set is sharp. What I lack in "years" or "titles," I make up for in reliability, quick learning, and a service mindset—whether serving a customer or supporting a colleague. I'm looking for a role where my actual skills help your team run smoother.

Experience

Freelance Hospitality Manager / HR Officer Beirut | 2024–2025

- Oversaw hospitality operations, coordinating staff and service delivery to ensure client satisfaction.
- Managed event logistics and daily operations, balancing multiple priorities under pressure.
- Led **talent acquisition**, successfully recruiting and onboarding 15+ staff members.
- Acted as a bridge between management and staff, fostering a positive work environment.

Human Resources Officer Fajita Food Co., Beirut | 2023–2024

- Coordinated recruitment and onboarding, reducing hiring time by 20%.
- Managed employee files and ensured compliance with labor regulations.
- Assisted in payroll preparation and leave management for 40+ employees.

Human Resources Instructor CIS College Institute, Khalde | 2022–2023

- Delivered HR curriculum to 50+ students, covering recruitment, employee relations, and organizational behavior.

Marketing Instructor CIS College Institute, Khalde | 2022–2023 Al-Afak Institute, Beirut | 2022–2023

- Taught marketing principles including branding, digital strategies, and consumer behavior to 50+ students.

Human Resources Trainee Fal Company, Beirut | 2022

- Gained hands-on experience in HR operations, policy implementation, and employee support.

Kitchen Supervisor Hammoud Catering Co., Beirut | 2020–2022

- Supervised a team of 12 staff, ensuring quality standards and timely service.
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Skills

Conflict management & negotiation - Team leadership and supervision - Public speaking & presentation skills - Time management & organizational skills - Proficient in MS Office Suite - Communication & adaptability - Talent acquisition - Confidentiality & compliance awareness.

Education

2022

[Master of human resources management](#)/Lebanese University, Saida, Lebanon.

2020

[Bachelor of hospitality management](#)/ LIU University, Beirut, Lebanon.