

Ahmad Kawkab

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WORK EXPERIENCE

Full Stack Development Intern

Feb 2026 — May 2026

Tech Talks

Remote

- Designed and implemented the database structure, backend architecture, **REST** APIs, and **MVC** architecture for a gym management and member engagement platform.
- Developed workflows for gym enrollment, attendance tracking, and real time gym traffic monitoring across web and mobile applications.
- Implemented secure authentication and authorization using **JWT** tokens with salting mechanisms to enhance application security.
- Integrated **SignalR** for real time chat and communication features between users and the AI assistant platform.
- Collaborated on full stack development using **ASP.NET**, **C#**, **React**, React Native, Supabase, and **SQL** while managing testing and project workflows through **Postman** and **Jira**.
- Contributed to frontend and **UI/UX** design using **Figma** and **Canva** to create modern and user-friendly application interfaces.

Operations Manager

Oct 2024 — Mar 2025

Shabeb

Mazraa

- Coordinated **cross functional teams** and daily operations to ensure **efficient service delivery** and consistent **client satisfaction**.
- Managed vendor relationships, procurement activities, and operational workflows to maintain high quality standards and timely service availability.
- Worked closely with clients and stakeholders to align priorities, improve responsiveness, and enhance overall customer experience.
- Analyzed operational and market trends to optimize service offerings, improve efficiency, and support business growth in dynamic environments.

Web Development Intern

Apr 2022 — Jul 2022

Virtual Artboard

Hamra

- Developed and optimized front end features and components using **HTML**, **CSS** and **JavaScript**, improving application performance and responsiveness for Virtual Artboard's collaborative design platform.

Call Center Representative

Feb 2021 — Aug 2025

Miniguette

Salim Salam

- Managed high volume customer inquiries, resolving issues efficiently while maintaining high levels of **customer satisfaction**.
- Developed and improved operational procedures to enhance workflow efficiency and reduce response times.
- Provided tailored customer support through effective **communication**, **problem solving**, and **client focused service**.
- Collaborated with **cross functional teams** to optimize processes and improve overall operational performance.

Yacht Captain

Aug 2013 — Sep 2019

Zeituna Bay

- Led high pressure operations, managing teams, logistics, and technical systems while developing strong problem solving, troubleshooting, and leadership skills.
- Commanded luxury yachts, ensuring safety, regulatory compliance, operational efficiency, and seamless client experiences.

PROJECTS

HIV3 — Crisis Assistance & Community Support Platform

Technologies: ASP.NET, React, PostgreSQL, SignalR, Leaflet.js

- Developed a crisis assistance web platform designed to support communities during the Lebanese crisis by providing real time safety and communication tools.
- Implemented an interactive heatmap using Leaflet.js to highlight high risk and safe areas, helping users make informed movement decisions during emergencies.
- Built public chat rooms and private direct messaging features using SignalR to enable real time communication and community coordination.
- Developed a marketplace module allowing users to offer or request essential items and services such as food, transportation, and emergency support.
- Designed and implemented the backend architecture and database using ASP.NET and PostgreSQL, while building responsive frontend interfaces with React.

Deep Root — Personal Link Management Platform

Technologies: React, Supabase

- Developed a Linktree inspired web application for creating and managing personalized link sharing pages.
- Built responsive frontend interfaces using React and integrated Supabase for authentication and database management.

EDUCATION

Bachelor of Science in Computer Science

Arab Open University

2025

Beirut, Lebanon

SKILLS, LANGUAGES AND INTERESTS

Skills: ASP.NET, C#, SQL/PostgreSQL, React, Tailwind CSS, React Native, Python, Java, HTML/CSS, JavaScript REST APIs, GScript, ThreeJS.

Tools: Git, Postman, Supabase, pgAdmin, Visual Studio, VS Code, Jira, Asprite, Godot, Unity, Figma, Canva.

Languages: Arabic (Native), English (Fluent), French (Intermediate).

Interests: Entrepreneurship, Pixel Art, Gaming, Cats, Coffee.