

OBJECTIVE

QA Engineer with hands-on experience in manual and automated testing, REST API validation, and Agile workflows. Proven ability to identify defects early, own the full defect lifecycle, and contribute to automated regression coverage. Strong development background across mobile, web, and desktop applications provides a systems-level understanding of how software breaks - and how to prevent it. Committed to shipping high-quality products through structured test strategies, rigorous exploratory testing, and close cross-functional collaboration.

HARD SKILLS

- Manual & Automated (Selenium) Testing
- REST APIs & Postman - GraphQL API Testing
- Exploratory & Regression Testing
- Bug Lifecycle Management - Jira
- TestRail - Test Case Management
- Test Case & Test Plan Authoring
- Agile / Scrum
- MySQL - SQLite - Database Schema Design
- Python - Java - JavaScript / HTML / CSS
- React Native - Node.js
- Android & iOS Mobile Testing
- Cross-browser & Functional Testing
- Windows Registry / CMD Scripting

WORK EXPERIENCE

QA Engineer

OneRail - 09/2024 - Present

- Collaborated cross-functionally within an Agile/Scrum environment to design, execute, and track manual and automated regression test suites using Selenium, contributing to faster and cleaner production releases.
- Managed the full defect lifecycle in Jira across multiple Agile sprint cycles, creating clear and actionable bug reports with reproduction steps, expected vs. actual results, environment details, screenshots/logs, severity, priority, labels, and linked user stories to support faster developer investigation and resolution.
- Participated in Jira-based sprint workflows by tracking ticket status, supporting triage discussions, following up on blocked issues, retesting resolved defects, and verifying fixes before closure to maintain release quality.
- Used TestRail to document and organize test cases, map coverage to product features, execute manual test runs, record pass/fail results, and support regression testing visibility for QA and development teams.
- Performed mobile application testing across Android and iOS devices.
- Contributed to automated test suite covering 30% of regression scenarios.
- Authored structured test cases and test plans covering functional, regression, and exploratory scenarios across multiple product features.

Mobile App Developer

Freelance - 06/2024 - 12/2024

- Conducted end-to-end functional and usability testing across Android devices prior to client delivery, validating all business logic and API integrations.
- Delivered a full-stack mobile application (React Native + Node.js + SQL) for a paying client, managing requirements, development, and deployment independently.

Python Developer - Ticket & Workflow Manager Bot

Freelance - 02/2026 - 05/2026

- Built a full-featured Telegram bot for end-to-end ticket creation and workflow management, replicating lightweight issue-tracking functionality for a client.
- Implemented SQLite persistence layer for ticket storage, status tracking, and assignment across sessions.
- Designed multi-state workflow engine (Open -> In Progress -> Resolved -> Closed) with transition validation and role-based command access.
- Added reporting commands to list open tickets, filter by assignee, and summarise ticket history.

PROJECTS

Web Developer - Programming Tutoring Site

10/2023 - 02/2024

JavaScriptHTML/CSSREST APIs

- Developed a tutoring website with dynamic content delivery via third-party REST API integration.
- Performed cross-browser and functional testing to verify feature completeness before release.

Desktop App Development

08/2023 - 04/2024

JavaSQL

- Developed two full-stack desktop apps (Sudoku + App Hub) in Java with optimised SQL schemas.
- Extended functionality via Windows registry and CMD interactions; validated logic through manual test scenarios.

SOFT SKILLS

- Attention to Detail
- Critical Thinking
- Problem Solving
- Communication
- Teamwork & Collaboration
- Leadership
- Independent Self-Management
- Client-Facing Communication
- Research & Documentation
- Time Management
- Adaptability

LANGUAGES

Arabic

Native

English

Fluent

EDUCATION

B.S. in Computer Science

Lebanese International University

2021 - 2025

CERTIFICATIONS

Switching, Routing & Wireless Essentials

Cisco - CCNA Track

Networking

REFERENCES

Available upon request