

Mohamad Salami

SOFTWARE ENGINEERING / SALES ADVISOR



Motivated Software Engineering student with experience in customer-facing roles that strengthened communication, teamwork, and leadership skills. Proven ability to exceed targets, support team development, and thrive under pressure, while building a strong foundation in software engineering and technology.

Berlin, Germany mohammedsalami2005@gmail.com +491709091538

EXPERIENCE

- Under Armour**
SALES ADVISOR May 2026 — Present
 - Assisted customers in selecting products that meet their needs and preferences.
 - Provided detailed product information and recommendations to enhance customer satisfaction.
 - Maintained knowledge of current promotions and sales to inform customers.
 - Managed inventory levels and restocked merchandise as needed.
 - Achieved personal and team sales targets consistently.
- Bershka**
SALES ASSOCIATE Nov 2024 — Apr 2026
 - Achieved the highest online sales performance in Germany 2025, consistently exceeding sales targets and driving exceptional customer conversion rates.
 - Demonstrated leadership skills by guiding new employees and helping maintain high team performance during peak periods.
 - Consistently exceeded individual KPIs including online orders, customer service metrics, and sales targets.
 - Mentored and trained new team members during a store opening, supporting onboarding, operational readiness, and sales training.
 - Worked effectively in a fast-paced retail environment while maintaining strong attention to detail and professionalism.
- Txlir**
SOFTWARE AND HARDWARE TROUBLESHOOTER Jun 2022 — Sep 2022
 - Diagnosed software and hardware issues in various operating systems.
 - Conducted systematic troubleshooting to identify root causes of malfunctions.
 - Provided step-by-step guidance to users for resolving common tech issues.
 - Implemented software updates and patches to enhance system performance.
 - Performed hardware repairs, including motherboard and peripheral replacements.
 - Managed inventory of spare parts and hardware for quick replacements.

EDUCATION

- University of Europe of Applied Sciences, Potsdam, Germany**
BACHELOR'S DEGREE IN SOFTWARE ENGINEERING Sep 2024 — Present
- Al Hasa Modern School, Saudi Arabia**
HIGH SCHOOL DIPLOMA Jan 2020 — Jun 2023

SKILLS

Technical Support	Problem Solving	Inventory Management	Team Collaboration
Customer Service Excellence	C++ Programming	Computer Networking Basics	Software Performance Optimization
Hardware Malfunction Diagnosis	Circuit Board Repair	Operating System Installation and Configuration	Network Troubleshooting
Use of Diagnostic Tools and Software	Hardware Compatibility and Integration	PC Building and Setup	

LANGUAGES

Arabic (C2)	English (C2)	German (A2)
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