

Azzam Hussam Ali

ICT Student | IT Support | Networking | Windows & Linux

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PROFILE

ICT student with hands-on experience in Windows, Linux, and networking. CCNA-certified with customer service experience, seeking an entry-level IT Support role.

PROFESSIONAL EXPERIENCE

Administration Assistant, AUST

06/2025 – 06/2026

- Handled inbound calls and routed inquiries to appropriate departments
- Provided front-desk support, helping students and staff members

Varsity Player, AUST

Active member of the university's basketball team, developing teamwork and discipline

EDUCATION

Bachelor of Science in Information and Communications Technology,
American University of Science and Technology (AUST)

2023 – 2027

TECHNICAL SKILLS

- Windows, Linux
- TCP/IP, DNS, Network Troubleshooting
- Python, Java, Bash
- Active Directory

TECHNICAL PROJECTS

Home Security & Network Monitoring Lab

2025

Built DNS traffic monitoring and network filtering lab using Linux

Malware Analysis & Digital Forensics Investigation

2026

Conducted memory forensics and behavioral analysis on live malware samples using Volatility, Procmon, and Regshot to document findings and IOCs

CERTIFICATIONS

- Cisco CCNA (ITN, SRWE, ENSA)
- Incident Response, BC, and DR Concepts
- Certified in Cybersecurity
- Digital Forensics Fundamentals

LANGUAGES

English
Fluent

Arabic
Native