

Noor Essayli

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EDUCATION

Lebanese American University, Beirut, Lebanon

Expected Graduation May 2028

Bachelor of Arts in Psychology

Gpa: 3.7/4.0

Rawdah High School

Graduated June 2024

Graduated with honors

3.5/4.0

WORK EXPERIENCE

Joe & The Juice- Downtown Beirut, Lebanon

June 15, 2025-aug 10,2025

Juicer

- Warmly welcomed guests and provided energetic, friendly atmosphere
- Applied problem-solving and conflict resolution skills to handle complaints and ensure customer satisfaction and retention.
- Collaborated with coworkers to ensure smooth daily operations and meet performance targets
- Followed standardized procedures and hygiene guidelines, demonstrating attention to detail and compliance
- provided support to management by reporting customer feedback and complaints and identifying areas of improvement.
- Managed high customer flow during rush hours while maintaining efficiency, accuracy, and service quality.

Arco ampm convenience store -Clairmont, California, USA

March 8, 2022-Nov 16, 2023

Customer Service Associate/Cashier

- Processed customer transactions accurately and efficiently while maintaining a high standard of service
- Managed cash register operations, handling payments and balancing accuracy in a high-volume environment

- Promoted products and offers to customers, contributing to increased sales and customer engagement
- Responded to customer inquiries and concerns professionally, ensuring positive customer experiences
- Maintained an organized and compliant workspace in line with company policies and operational standards
- Adapted quickly in a fast-paced setting, multitasking effectively to meet fluctuating customer demand
- Collaborated with team members to improve workflow and support consistent service quality

VOLUNTEER ACTIVITIES

Offrie Joe

September-October 2024

Beirut, Lebanon

- During the war in Lebanon, I distributed food and essential needs to the families who were displaced and affected by the war
- Coordinated with NGOs to provide a safe place to displaced families
- Prepared meal plans with the kitchen to cook and distribute meals to families in need
- Provided online support to those who were displaced by finding them a place that they can live in safely.

Lebanese Red Cross EMS

May 2025-Present

- Emergency first aid and trauma care
- transporting patients safely and efficiently
- Scene safety, triage, and teamwork in high-pressure situation
- Gained hands-on skills in responding to various medical emergencies and providing pre-hospital care.

- Demonstrated strong communication and composure while working in simulated high-stress emergency scenarios
- Currently preparing to continue active fieldwork with EMS teams, assisting with patient care during ambulance deployments and on-site emergencies.

Volunteering Marathon, Beirut Lebanon

July-August 2024

- Assisted in recycling initiatives to promote sustainability and environmental awareness.
- Engaged with children, organizing activities to foster a positive and interactive experience.
- Provided support and companionship for individuals with disabilities.
- Attended workshops about sustainability and skills for the future that would enhance communication, teamwork and adaptability.

Ras Beirut International School-Aiport Road

- Helped students during summer school sessions by providing guidance, encouragement, and supervision
- Supported teachers and staff in organizing activities and maintaining a positive learning environment
- Assisted children with tasks, communication, and group participation throughout the program
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Workshops

- LAU-skills for the future (2024)
- LAU-sneak peek at LAU (2024)
- Beirut Digital District- leadership skills (2024)

SKILLS

- Professional complaint handling and problem resolution.
- Microsoft Word and Excel
- Sales support and product recommendation.
- Ability to work in fast-paced environments.
- Multi-tasking & time management
- Attention to detail
- Adaptability
- Team collaboration

Languages:

Fluent In English (writing and reading), Arabic (Native language)