

Leen Ballan

Address: Beirut, Lebanon

Phone Number: +961-81 672 875

E-mail Address: lineballan12@gmail.com

Date of Birth: 24/06/2004

OBJECTIVE

Recent Computer Science graduate with hands-on experience in web and mobile application development, complemented by a background in sales and data entry. Proficient in Flutter, React.js, Node.js, Express.js, and MySQL, with strong analytical, communication, and organizational skills. Seeking an entry-level opportunity to apply my technical expertise, contribute to innovative projects, and grow as a software development professional.

EDUCATION

Islamic University of Lebanon (IUL) | Beirut, Lebanon
Bachelor of Science in Computer Science

2023 to 2026

EXPERIENCE

Shoumar Construction | Beirut, Lebanon

June 2024 – June 2025

Job title: Sales & Customer Support Assistant

- Assisted prospective clients by providing comprehensive information on available residential properties and responding to inquiries professionally.
- Managed client communications, conducted follow-ups, and guided customers through the property selection process.
- Maintained accurate customer records by entering, updating, and verifying sales and client information in the company database.
- Organized and managed digital documentation, ensuring data accuracy, confidentiality, and easy accessibility.
- Collaborated with the sales team to streamline communication and deliver a high standard of customer service.
- Strengthened communication, organizational, customer relationship management, and data entry skills while supporting daily sales operations.

ACADEMIC PROJECTS:

Smart Repair System (Graduation Project) | Grade: 90/100

- Developed a cross-platform mobile application using Flutter to streamline repair service requests and management.
- Designed and built a responsive administrative dashboard using React.js for efficient system administration.
- Developed and maintained backend services using Node.js and Express.js to support application functionality.
- Designed, implemented, and managed MySQL databases to ensure secure and efficient data storage.
- Integrated an AI-powered assistant using the OpenRouter API to enhance user support and application functionality.
- Collaborated throughout the software development lifecycle, from system design and development to testing and deployment.

Concert Ticketing System (Training Project)

- Developed a Java-based ticketing application integrated with a MySQL database.
- Built a user-friendly web interface using PHP for event browsing and ticket reservations.
- Designed and managed MySQL databases to store event, user, seat, and booking information.
- Implemented key functionalities including event browsing, seat selection, ticket booking, and reservation management.
- Applied object-oriented programming principles and database integration to develop a functional end-to-end system.

SUMMARY SKILLS

Languages:

- **Arabic:** Native proficiency
- **English:** Good (reading, writing, speaking)
- **French:** Good (reading, writing, speaking)

Technical Skills: Java | JavaScript | PHP | Flutter | React.js | Node.js | Express.js | MySQL | HTML & CSS | REST APIs | OpenRouter API | Postman | Git.

Soft Skills: Communication | Problem-Solving | Analytical Thinking | Attention to Detail | Teamwork & Collaboration | Adaptability | Fast Learning | Multitasking | Critical Thinking | Reliability | Initiative | Continuous Learning.

References available upon request