

NOUR EL HODA ZOGHAT

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CAREER SUMMARY

Business information technology management professional seeking opportunities to apply my knowledge in real business world. Experienced in basic web development, database system, and business analysis through academic projects.

EDUCATION

- 2021-2026 **Bachelor of Business Administration in Business IT Management**
Rafik Hariri University – Damour

WORK EXPERIENCE

Business Intelligence & Analytics intern

Intern Grub

- *Assisted in collecting, cleaning, and analyzing business data to support strategic decision-making.*
- *Developed interactive dashboards and reports using business intelligence tools.*
- *Performed data analysis using Excel, SQL, and Power BI to identify trends and key performance indicators (KPIs).*
- *Supported the design and improvement of InternGrub's internship matching and vendor scoring system.*
- *Collaborated with cross-functional teams to gather business requirements and translate them into data-driven solutions.*
- *Prepared reports and presentations to communicate analytical findings and recommendations.*
- *Contributed to process improvement initiatives by identifying opportunities to optimize business operations.*

Skills and Abilities

- SQL (Basic querying, data retrieval)
- SAP ERP: Business process simulation and system navigation
- Microsoft Office Suite (Excel, Word, PowerPoint)
- Data Analysis Fundamentals
- Web Programming Basics (HTML, CSS, JavaScript)
- Data Visualization and cleaning using Power BI (Intro & Advanced Workshops)
- Strong Problem-Solving & Critical Thinking
- Time Management & Task Prioritization

LANGUAGES

Arabic (native), English (fluent)