

Mohamad Ismail

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Education

Lebanese American University — Bachelor of Science in Information
Technology Management, Minor in Business Data Analytics

2022 – 2026

Experience

Data Visualization Intern – OGERO

May 2026 – Present

- Analyze operational and telecommunications data to identify trends, patterns, and key performance indicators.
- Design interactive dashboards and visual reports using Power BI and Microsoft Excel to support data-driven decision-making.
- Clean, transform, and validate data from multiple sources to improve reporting accuracy and consistency.
- Collaborate with technical and business teams to translate reporting requirements into clear, actionable visualizations.

Academic Experience

- Completed data analytics and database projects requiring analytical thinking and structured problem-solving.
- Applied SQL in database design and relational data management.
- Developed dashboards and data visualizations using Tableau.
- Worked on research-based and team-based projects with defined deadlines.
- Demonstrated the ability to maintain accuracy while working under pressure.
- Acquired project management knowledge through specialized university coursework.

Projects

System Analysis Project

Jan 2026 – Apr 2026

- Led a team of 5 in delivering a fully documented ERP feedback system for a multinational firm in 15+ countries, achieving more than 80% process coverage across 6 departments through 100+ requirements and 45+ UML-modeled workflows.
- Designed a secure, GDPR-compliant access control system for 10+ user roles, enabling traceable, audit-ready operations with integrated procurement logic and post-delivery support mechanisms.

Database Design & Management Project, Cannon Home

Sep 2025 – Dec 2025

- Led the full-cycle development of a centralized MySQL database for a multi-branch retail and manufacturing company, enhancing data flow across 5 departments and 4 locations through an ERP-aligned, normalized schema with 10+ entities.
- Conducted a 71-minute stakeholder interview with 24 questions to drive design decisions, built 11 relational tables with 50+ records, and developed 8+ complex SQL queries for revenue, customer, and vendor analytics.

Skills

Technical Skills: Microsoft Excel, Microsoft Word, PowerPoint, Microsoft Access, Microsoft Dynamics 365 Business Central, ERP Systems, SQL, MySQL, Power BI, Tableau, Data Visualization, Data Governance, Master Data Management

Soft Skills: Creativity, Problem Solving, Communication, Teamwork, Leadership, Strategic Thinking