

Education

<i>Sept '13 – May '17</i>	American University of Beirut (A.U.B) BE in Chemical Engineering.
<i>Sept '00 – June '13</i>	Collège Protestant Français (C.P.F) French Baccalaureate.

Experience

<i>Sept '18 – Present</i>	Colortek, Specification Consultant & Business Developer <ul style="list-style-type: none"> Supervising and managing reporting personnel to maintain an efficient and structured working environment among the team; Presenting products and offerings and specifying in ongoing and upcoming projects; Maintaining dialogue with decision makers at each stage of the project to anticipate demand and manage product planning; Visiting class A clients for design consultancy; Filling reports accurately and immediately; Assisting franchisees in their specification submittals; Organizing visits agenda to national and international clients; and Working on new ERP and CRM systems to organize and track processes across all departments of the company.
<i>April '18 – Aug '18</i>	American Express, Product Consultant Intern <ul style="list-style-type: none"> Prospected for new members through existing leads, cold calling and maximizing lead generation; Lead the interface between AMEX and the customer to resolve applications processing issues; Ensured all applications are fully and accurately completed, and submitted properly; Set appointments, listened to customer needs; and Engaged with premium customers and delivered a positive customer experience while acquiring new customers.
<i>Oct '17 – Mar '18</i>	Lebanese Petroleum Administration, Research Intern <ul style="list-style-type: none"> Conducted research about petroleum resources assessments, the Monte Carlo method, oil and gas prices, and Hotelling's rule; and Analyzed the flow assurance in pipelines in terms of wax deposition by identifying its cause, its problems and its solutions.
<i>Jul '17 – Aug '17</i>	Ana Aqra' Association, Teacher <ul style="list-style-type: none"> Taught underprivileged children Arabic and English in Lebanese public schools.
<i>Aug '16 – Aug '16</i>	DairiDay, Quality Control Intern <ul style="list-style-type: none"> Ensured that the products meet the quality standards; and Underwent the entire cycle of production of several dairy products.
<i>June '16 – July '16</i>	Averda, Quality Compliance Intern <ul style="list-style-type: none"> Audited waste management companies in different countries in accordance to ISO and OHSAS standards; and Assisted the Quality Compliance department.
<i>Feb '15 – June '15</i>	AUB Work Study Program, Work Study Student <ul style="list-style-type: none"> Aided the department of housing with file organization and data input.
<i>Sept '14 – Aug '15</i>	SS Tutors, Tutor <ul style="list-style-type: none"> Prepared grade 11 students for the French official exam; and Guided students in Mathematics, Physics, Chemistry and English.

Extracurricular Activities

<i>Sept '17 – Present</i>	Blue Stars Club <ul style="list-style-type: none"> Rugby Union; and Track and Field.
<i>Feb '18 – April '18</i>	Lebanese Rugby Union National Team, Scrum-Half Position <ul style="list-style-type: none"> Played internationally against Qatari National Team and lead the team to notable wins.
<i>April '17 – April '17</i>	AUB & A.T. Kearney Rally Paper, Member of the Treasurers and Quest Teams <ul style="list-style-type: none"> Solved quest cases as a team and took part of the Treasurers team.
<i>Sept '15 – June '17</i>	AUB Varsity Teams, Manager and Player <ul style="list-style-type: none"> Rugby League Team Women Division; Track and Field; and Handball Women Varsity.
<i>May '15 – May '16</i>	AUB Outdoor, Safety Team Leader <ul style="list-style-type: none"> Lead the safety team to ensure the security of biggest annual event on AUB campus.
<i>May '14 – May '16</i>	AIChE Student Chapter AUB, Events Manager <ul style="list-style-type: none"> Planned and organized events for American Institute of Chemical Engineers student chapter AUB.

Projects

<i>Sept '16 – Jun '17</i>	AUB Final Year Project, Design of Faculty to Produce Acetaldehyde from Biomass <ul style="list-style-type: none"> Performed literature review to select the best production path; Designed the process simulation using Aspen PLUS and Aspen HYSYS; Conducted the mass and energy balances, heat integration reactor and design sizing; and Established a control strategy, a HAZOP study and a cost and economic analysis.
<i>Jan '16 – May '16</i>	Chemical Product Design, Heavy Metal Detector <ul style="list-style-type: none"> Designed a device that detects heavy metal poisoning in fish.
<i>Jan '15 – May '15</i>	IBDAA Competition, AudioColor <ul style="list-style-type: none"> Designed and constructed a program that translates colors into sounds to help colorblind people distinguish between colors.

Summary Skills

Languages:	Arabic (Native), English (Fluent), French (Fluent).
Computer Skills:	Outlook, MS Office Suite (Word, Excel, Power Point), C++, LabView, HYSYS, MatLab, Magento, AutoCAD, NetSuite, Microsoft Dynamics.