Hello: I'm

Riad El Katerji

Living in Switzerland

R.K

. Contact

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in N/A

📍 Werthenstein (6106) - Switzerland

. WORKING EXPERIENCE

1

IT-Lab Computing Engineer
PerkinElmer | MSD Schachen – 6105 - Switzerland

Duties and Responsibilities:

- Provide technical support of customer(MSD) Laboratory environments, typically for computers that are integrated with instrumentation.
- Manage lab computing aspects of installing new,retirement and relocation of equipment.
- Installing and configuring ThinClient.
- Installing and configuring UTNServer PRO.
- Identifying and Mitigating threats after a vulnerability scan has been done using QUALYS on a certain LAB PC.
- Installing Windows Lab profile on machines.

JAN 2024 -=> Present

2

Infrastructure Technician
Aiglon College | Chesieres – 1885 Ollon – Switzerland

Responsible for Installing, Configuring any Hardware device in Campus Infrastructure. Currently holding work permit **"B".**

Duties and Responsibilities:

- Windows Server 2019 Installation.
- Configuring RAID 0,1,5,6.
- Creating AD users, groups and GPOs.
- VM installation and configuration using Hyper-V.
- Managing and configuring 30 extreme Switches and 200 Access Points across the campus.
- Detecting threats and behavioural anomalies with Wazuh security information and event management .
- Creating traffic policies on Palo Alto firewall.
- Managing and installing SentinelOne Antivirus system.
- Managing and configuring server backups with VEEAM..
- Managing QNAP NAS Storage.
- Monitoring the network infrastructure by configuring alerts and sensors on PRTG**.**
- Managing and monitoring Nessus for security vulnerabilities.
- Configuring IDRAC (out of band network management) on 15 servers.
- Cabling, labelling and rack management.
- Installing firmware and driver updates using Dell Open Manage.

SEP 2021 – DEC 2023
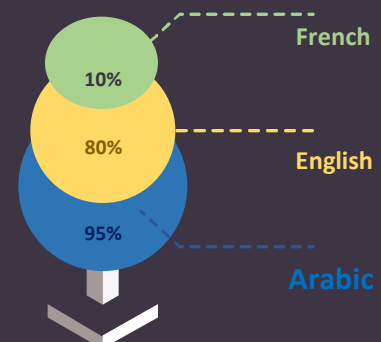
. EDUCATION

2011 – 2014
Bachelors in IT
Beirut Arab University,
Dibbiyeh – Mount Lebanon

1996 - 2010
Academic Degree
Ras Beirut International School,
Beirut, Lebanon

. PROFICIENCY

- ◆ Microsoft Office Program
- ◆ Microsoft OS
- ◆ Linux OS
- ◆ Virtualization (Hyper-V & VMWare)
- ◆ Routing and Switching
- ◆ Network Troubleshooting
- ◆ Backup & Storage Systems

. LINGUISTIC SKILLS

- 10% **French**
- 80% **English**
- 95% **Arabic**

3 Technical Engineer
ITmax Global | Dubai UAE

2020 - 2021

- Service Helpdesk.
- Written and verbal communcation skills.
- Managing client accounts effectively and efficiently :
  - Active Directory.
  - Microsoft Exchange.
  - Office365.
- Performing a healthy check routine for servers and office365 tenants.
- Daily Tasks such as checking up on :
  - Bitdefender Antivirus.
  - Trend Micro Antivirus.
  - Acronis Backup solution.
  - Cisco ASA Firewall – Block C&C IPs.
- Follow-up with clients and ensuring satisfaction.

4 IT Specialist
Mind-IT | Beirut - Lebanon

2019 - 2020

Datacenter tasks and responsibilities involving hardware, software, & networking.

Duties and Responsibilities:

- Installing and configuring Cisco switches and routers.
- Installing and configuring HP switches.
- Installing and configuring Windows servers Active Directory, DNS, & DHCP.
- Installing and configuring Linux CentOS servers.
- Configuring DELL NAS Storage.
- Implementing out of band management networks (ILO – OOB – IDRAC) on all switches,servers, and storages.
- Basic configuration of Brocade SAN switches and DELL SAN storages, which involves communication between hosts and the storage + concept of zonning and LUN masking.
- Cable patching management.

5 IT Administrator
Lebanese Swiss Bank | Beirut - Lebanon

2017 - 2018

Service Desk support handling tickets and sorting out software/hardware issues.

Duties and Responsibilities:

- Support day-to-day operations.
- Windows XP Upgrade to Windows 10.
- Utilizing Acronis for system images.
- User management – Active Directory & Exchange.
- Managing folder permissions on shared folders.
- Configuring and installing Cisco switches androuters.
- Troubleshooting network connectivity between the back branches.
- Security awareness training for employees (Phishing training).

6 IT Support
Samsung | Dbaye - Lebanon

2016 - 2017

1st line support providing service to 100 users.

Duties and Responsibilities:

- Resolving issues related to computers and printers.
- Server health monitoring system (Server Check).
- Office365 managing users, mailboxes and licenses.
- Creating cybersecurity awareness reports for end-users.

Certifications

- Certificate of completion in **MCSA**
  Formatech - 09/2016

- Certificate of completion in **CCNAX**
  Formatech – 06/2018

- Certificate of completion in **CEH** (Ethical Hacking).
  Formatech – 07/2019

- Certificate of completion in **CCNA R&S**
  Formatech – 08/2019

- Huawei **HCIA R&S** Certified
  09/2019

- **VTSP** Certified (VMware Technical Solutions Professional)
  10/2019

- CompTIA **Security+** Certified
  02/2022

- CompTIA **Network+** Certified
  05/2022

- CompTIA **Pentest+** Certified
  10/2022

- CompTIA **Cloud+** Certified
  02/2023

- CompTIA **Server+** Certified
  05/2023

Achievements

I've earned the CNVP - Network Vulnerability Assessment Professional, CCAP - Cloud Admin Professional, CSCP - Secure Cloud Professional - titles from CompTIA.

Expertise

- ▶ Decision Making
- ▶ Problem Solving
- ▶ Research Skills
- ▶ Motivational Support

My main goal is to achieve high level of knowledge in Networking, Security, & Cloud.

Hobbies

⟳ Jogging in the morning

⟳ Gym Workout

⟳ Swimming

Skills

Calm under pressure

I am a Swiss army knife

Common sense

Slightly handsome

Walk under the rain

Organizational Skills

Collaboration Skills

Teamwork Skills

Time Management Skills

Active listener