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Ouzai, Beirut, Lebanon



13 June, 1997



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SKILLS

General customer service skills

Problem-solving skills

Quick learner

Perfect team player

Responsible

Multi-tasker

Objective and great focus

Sociable and friendly

LANGUAGES

Arabic

Native or Bilingual Proficiency

English

Professional Working Proficiency

French

Native or Bilingual Proficiency

Haidar Mokdad

Computer Engineering Student

I am a 22 year old student from Lebanon. Adaptable, supportive and hard worker are my main characteristics. I'm hereby submitting an application to expand my experience and apply current knowledge.

EDUCATION

Computer Engineering Undergraduate Lebanese International University

10/2015 – Present

Salim Slem

Extra course

- Project Management

High School Diploma Lycée Minette Modern

09/2001 – 06/2015

Class of 2015

WORK EXPERIENCE

Cashier Hawa Chicken

02/2019 – Present

Sin El Fil

Achievements/Tasks

- Manage transactions with customers using cash registers
- Scan goods and ensure pricing is accurate
- Collect payments whether in cash or credit
- Issue receipts, refunds, change or tickets as well as handling merchandise returns and exchanges
- Redeem stamps and coupons
- Cross-sell products and introduce new ones
- Resolve customer complaints, guide them and provide relevant information
- Greet customers when entering or leaving the store
- Maintain clean and tidy checkout areas
- Track transactions on balance sheets and report any discrepancies

Delivery Operator Hawa Chicken

04/2019 – Present

Achievements/Tasks

- In addition to being a cashier, I also fill the position of being the delivery operator where I answer customers' calls, questions and review their orders before sending them.